

# 2017



INTERNATIONALLY ACCREDITED AGENCY

CFAI



2017 - 2022



# ANNUAL REPORT



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# Administrative Staff

Paula Patterson  
Administrative Services  
Manager



Gregory Summers



Fire Chief

Tabitha Cooke  
Administrative Assistant



Sharon Forrester  
Purchasing Agent



Brittanye Gyce  
Administrative  
Assistant



Jaz James  
Student Intern



Lisa Blue  
Admin Assistant (PT)



Douglas Coney  
Assistant Chief of Operations



Bob Hunthrop  
Assistant Chief of  
Administration

Joseph Gray  
Chief Fire Marshal



Wayne Craft  
ARFF Division Chief



Michael Doan  
Training Division  
Chief



Bo Hagar  
Accreditation  
Manager



Alan Cate  
Communications  
Administrator





*Fire Chief*  
*Gregory Summers*  
*2009 - 2017*

# Final Letter From the Chief

**A**s the Fire Chief for the past 8-years, this department has accomplished much. In 2009 we were awarded a \$2,017,800 Station Construction Grant (SCG) from the Federal Emergency Management Agency (FEMA) to build Fire Station #23, the first in twenty-years. Of the 6,025 fire departments that applied for this one-time funding opportunity the LRFD was one (1) of 120 departments awarded.

**I**n 2010 we initiated the “Citizens Fire Academy”, designated all fire stations as Blood Pressure Monitoring Sites and begin the process of working towards an Insurance Services Office (ISO) Class 1 and International Accreditation.

**T**he year 2011 brought about the successful implementation of an employee medical evaluation program in partnership with the Arkansas Heart Hospital. This partnership has resulted in several discoveries that have saved the lives of firefighters due to early detection. The Division Fire Chief position at Bill and Hillary Clinton National Airport was created, yielding continuity in the training curriculum and zero discrepancies in the annual Federal Aviation Administration (FAA) inspection, continuing through 2017. Also, the LRFD EMS Bicycle Team was established for utilization at large scale events, i.e., River Fest, the Little Rock Marathon, Susan G. Komen Race for the Cure and games at War Memorial Stadium.

**I**n 2012 the fire training grounds were expanded with the purchase of a flash over chamber to assist firefighters in recognizing conditions that lead to the flashover of fire conditions. Also in 2012, the department partnered with the Little Rock School District in establishing the Junior Fire Cadet Program funded by the school district. This program has been developed to provide opportunities for high school students that have an interest in fire and emergency services as a career option.

**I**n 2013 land was identified and purchased for the future construction of Fire Station #24 in southwest Little Rock. The smoke alarm distribution campaign was refocused to center on targeted demographics i.e., elderly, low income and manufactured home communities.

**2**014 brought about a promised commitment from city leaders to address the department's apparatus concerns, as we were able to purchase 6 engines, 1 heavy rescue, 2 staff vehicles, 1 warehouse delivery vehicle and refurbished 1 engine and the Haz-Mat unit, spending \$4,495,000 dollars. Additionally, 2014 was the inaugural class of the "Battalion Chief Academy Development Program", established to develop and prepare our next generation of leaders within the organization.

**I**n 2015 we successfully initiated a peer driven mental awareness campaign, strictly driven by firefighters, which focuses on providing peer support to individuals and their families that may be experiencing difficulties. Firefighters helping firefighters with life challenges.

**T**hrough our newly implemented web-based training platform- Target Solutions, we were able to train all company officers to the Fire Officer I level.

**I**n 2016 through efforts of line and staff personnel we were elevated to an Insurance Services Office (ISO) Class 1, additionally we updated our Self Contained Breathing Apparatus (SCBA) from the NFPA 1981, 2002 version to the NFPA 1981, 2013 version. The process of enhancing our current Computer Aided Dispatch (CAD) system was started with a primary focus on replacing a 20-year old system.

**F**inally, 2017 became a banner year for the Little Rock Fire Department as we were awarded International Accreditation from the Center of Public Safety Excellence- the only fire service accreditation program in the world. With this designation Little Rock becomes the 57th fire department of roughly 30,000 departments in the United States to have both an ISO Class 1 and International Accreditation. These highly acclaimed designations place the LRFD in the top 0.19% of all fire departments in the United States.

**A**s I close what will be my last annual report letter, I am proud to have been the Fire Chief of this great organization and I will forever be indebted to the men and women of this fire department for your support. I could not have been as successful without you.





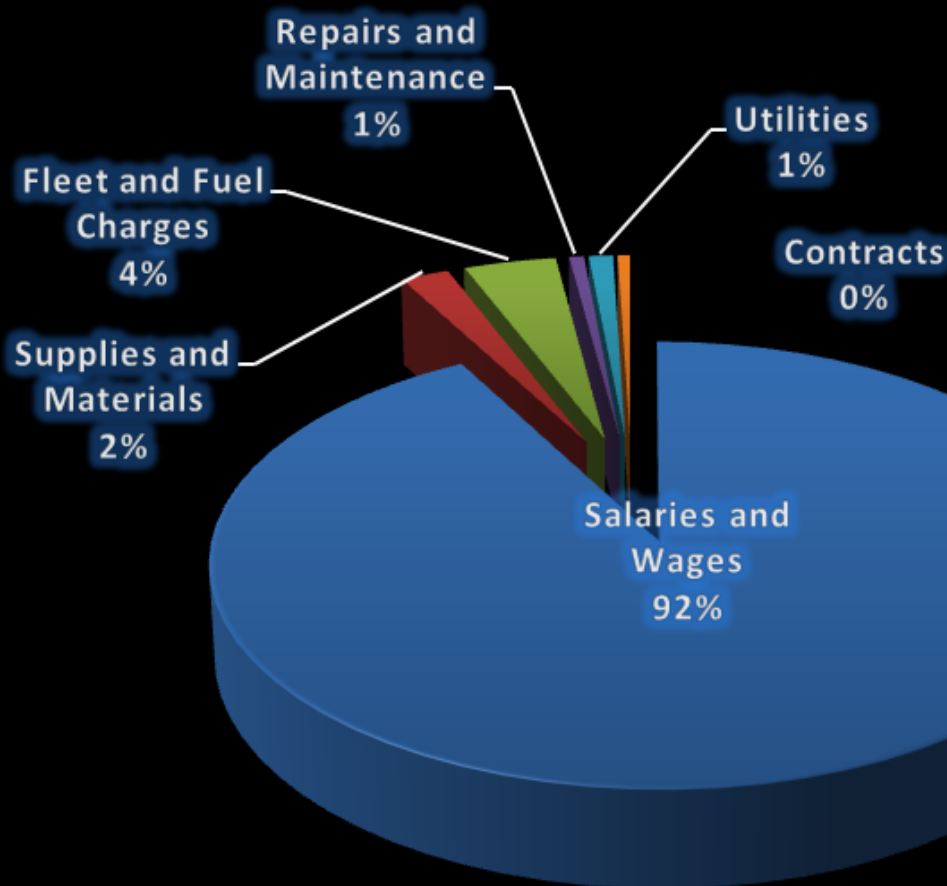
On July 24th, 2017 the Little Rock Fire Department achieved Accredited status by the Commission on Fire Accreditation International during the Fire Rescue International conference in Charlotte, North Carolina. In attendance were Fire Chief Gregory Summers, Accreditation Manager Bo Hagar, Assistant Fire Chief Douglas Coney, Chief Fire Marshal Joseph Gray, Division Chief of Training Michael Doan, Battalion Chiefs Gene Etheridge, Dan Oberste, Jeff West, Naim Salaam, and Captains Todd Coney and Edward Karriem. The Department embarked on the journey to achieve accreditation in 2010. Over the course of six years, the Department, under the management of Accreditation Manager, Firefighter Bo Hagar assessed all aspects of its operation. Every program operated by the Little Rock Fire Department was evaluated against industry best practices and standards. Where deficiency occurred, the Department implemented plans for improvement, while continuing to build upon practices already meeting or exceeding standards.



Along with assessing the effectiveness of its own operation, the Department also conducted a community risk analysis. This risk analysis is on-going, and allows the Department to identify the low, moderate, high, and special risk areas within its jurisdiction, while also providing the ability to identify target audiences for increased fire prevention efforts. The risk analysis involved assessing the City's water supply, communications, mutual aid agencies, and organizational partnerships. The accreditation is an on-going process that will be reevaluated by the Commission every five years. The Little Rock Fire Department now joins the likes of the Little Rock Police Department, Little Rock Parks and Recreation, and the Little Rock Zoo as City accredited agencies. Accompanied with the Little Rock Fire Department's Class 1 rating from the Insurance Services Office in 2016, the Department is now 1 of 57 out of over 30,000 fire department's nationwide that hold the esteemed title of an Accredited, Class 1 Fire Department.



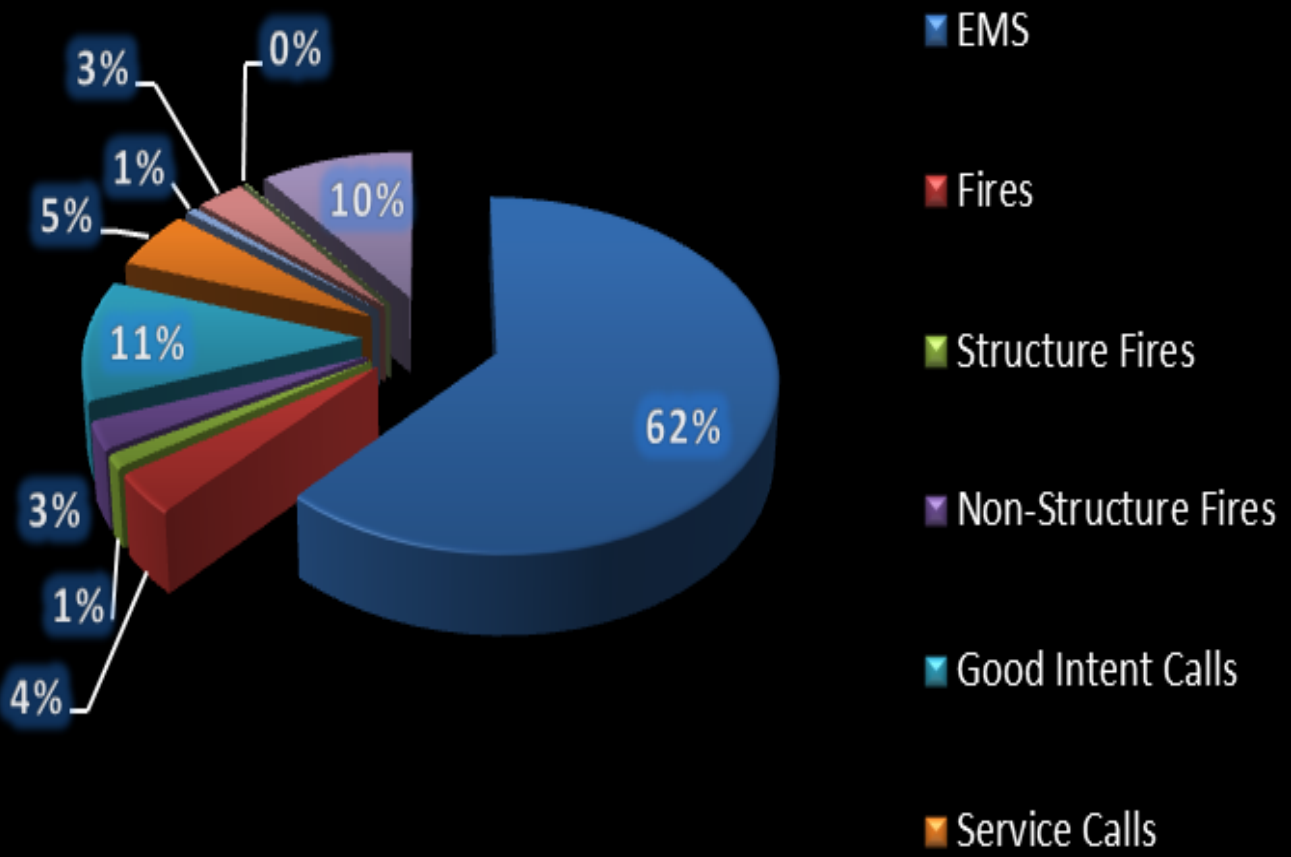
<b>Budget</b>	<b>\$ 48,510,264.00</b>
Salaries and Wages	\$ 44,967,776.00
Supplies and Materials	\$ 638,820.00
Fleet and Fuel Charges	\$ 1,865,654.00
Repairs and Maintenance	\$ 299,233.00
Utilities	\$ 486,507.00
Contracts	\$ 252,274.00



**2017 Budget**

- Salaries and Wages
- Supplies and Materials
- Fleet and Fuel Charges
- Repairs and Maintenance
- Utilities
- Contracts

# 2017 Responses



<b>EMS</b>	<b>21246</b>
<b>Fires</b>	<b>1296</b>
<b>Structure Fires</b>	<b>417</b>
<b>Non-Structure Fires</b>	<b>879</b>
<b>Good Intent Calls</b>	<b>3841</b>
<b>Service Calls</b>	<b>1882</b>
<b>Vehicle Fires</b>	<b>227</b>
<b>Hazardous Materials (No Fire)</b>	<b>1095</b>
<b>Severe Weather/Natural Disaster Related</b>	<b>27</b>
<b>False Alarms</b>	<b>3504</b>

# Engine Response Totals

	2010	2011	2012	2013	2014	2015	2016	2017
Engine 1	2397	2378	2404	2366	2087	2051	2015	2082
Engine 2	2235	2190	2342	2277	2124	2004	2278	2356
Engine 3	2629	2517	2684	2564	2479	2537	2380	2586
Engine 4	557	466	481	480	468	461	503	574
Engine 6	2116	2134	2156	2101	1655	1662	1640	1932
Engine 7	2501	2447	2715	2623	2480	2463	2335	2637
Engine 8	2483	2339	2470	2411	2092	2161	2048	2188
Engine 9	2318	2539	2523	2468	2264	2235	2299	2555
Engine 10	1093	1146	1185	1126	886	943	906	894
Engine 11	2085	1980	2096	2117	1932	2109	1966	2285
Engine 12	1531	1461	1558	1523	1300	1466	1319	1378
Engine 13	1449	1350	1461	1539	1210	1294	1392	1499
Engine 14	1920	2062	2041	2021	1766	1807	1933	2095
Engine 15	2790	2919	3023	2936	2930	2941	3116	3287
Engine 16	1402	1363	1547	1348	1121	1117	1196	1214
Engine 17	2062	2005	2156	2113	1981	1952	1894	2115
Engine 18	1541	1457	1580	1654	1577	1708	1739	1845
Engine 19	1931	2019	1988	2033	1979	2072	1960	2253
Engine 20	1448	1441	1536	1440	1228	1240	1233	1240
Engine 21	973	1036	1054	799	781	746	772	840
Engine 23	0	0	112	1065	841	782	951	943

	2010	2011	2012	2013	2014	2015	2016	2017
Truck 1	1531	1487	1544	1472	1513	1610	1603	1388
Truck 4	280	237	286	302	250	225	248	226
Truck 7	1868	1813	1889	1831	1409	1367	1288	1184
Truck 9	934	1020	1105	1074	971	960	1047	826
Truck 11	848	829	931	935	919	954	912	943
Truck 15	1129	1268	1397	1473	1368	1423	1492	1398
Truck 18	603	583	633	671	610	739	671	582
Truck 21	384	410	462	432	441	415	441	317
Battalion 1	2566	2508	2651	2598	1655	1573	1517	1303
Battalion 2	2111	2074	2171	2094	1282	1147	1109	1063
Battalion 9	1749	1765	1984	2030	1270	1127	1185	1022
Battalion 11	1996	1905	2040	2032	1300	1145	1077	1077
Rescue 2	1646	1724	1757	1754	1362	1305	1359	1335
Red Ball 1	150	148	120	108	126	89	113	110
Red Ball 2	34	48	33	39	36	30	22	32
Red Ball 3	27	46	31	31	36	27	27	33
Red Ball 4	26	16	10	19	8	3	5	4
Hazmat 11	297	413	407	421	579	565	587	545
Decon 11	6	13	14	21	14	26	15	15
Bomb Squad 1	105	75	93	131	108	114	143	123
Bomb Squad 2	4	5	5	2	2	2	2	2
Water Rescue 2	50	33	23	46	31	46	34	37
Trench 2	8	4	9	3	7	4	1	2
Brush 23	0	0	0	20	36	31	22	8
Water Tanker	6	1	3	4	3	0	3	0
Water Rescue 16								36
Water Rescue 21								19
Brush 17								16
River Rescue 2								12

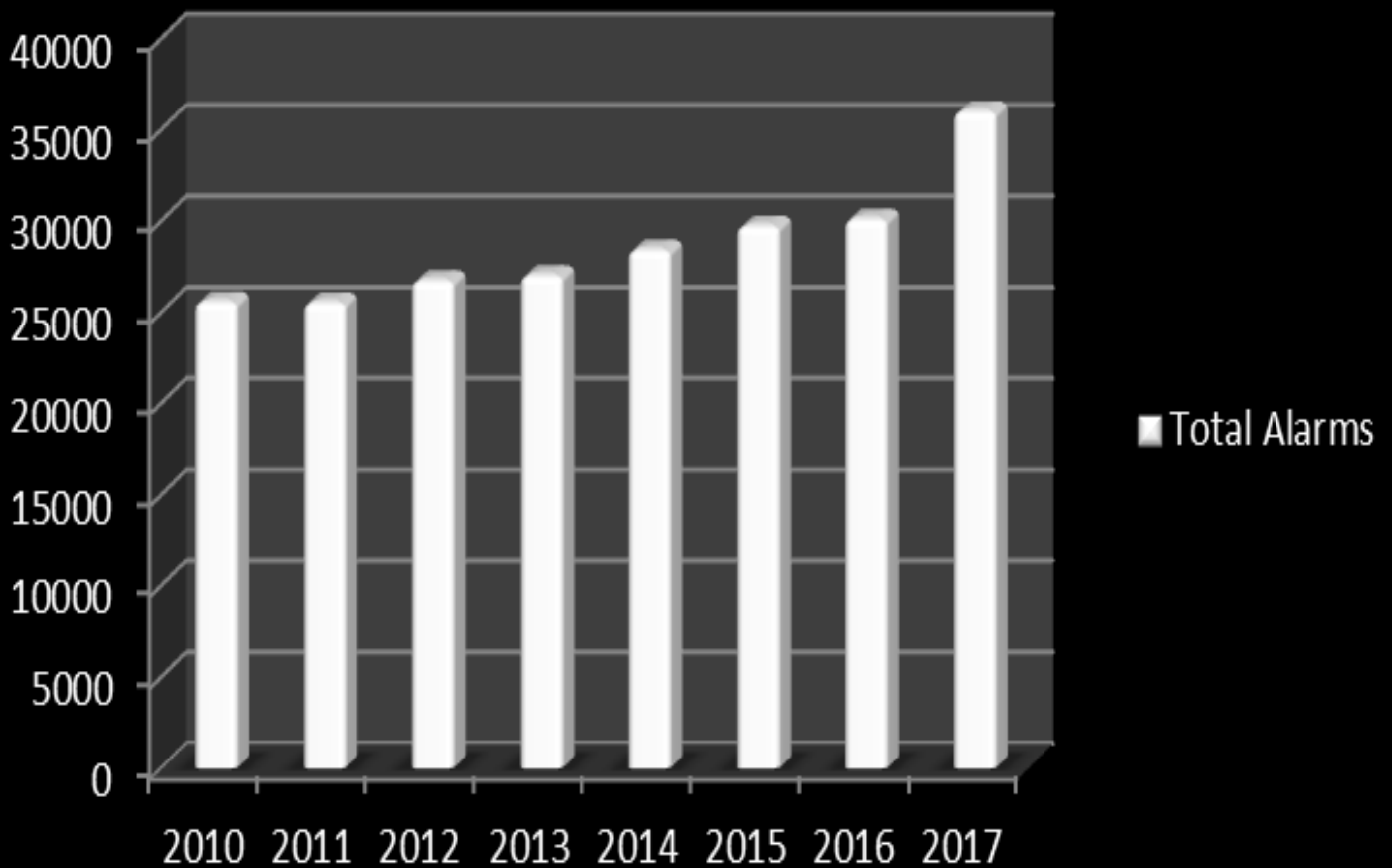
# Operations Response Totals

# Multi-Company Response Totals

	2010	2011	2012	2013	2014	2015	2016	2017
Station 1	9086	8792	9167	8980	7457	7511	7328	7086
Station 2	6050	6025	6302	6174	4806	4506	4781	4805
Station 4	837	703	767	782	718	686	751	800
Station 7	4369	4260	4604	4454	3889	3830	3623	3821
Station 9	5001	5324	5612	5572	4505	4322	4531	4403
Station 11	5232	5140	5488	5526	4744	4799	4557	4865
Station 15	3919	4187	4420	4409	4298	4364	4608	4685
Station 18	2144	2040	2213	2325	2187	2447	2410	2427
Station 21	1357	1446	1516	1231	1222	1161	1213	1176
Busiest Fire Station	1	1	1	1	1	1	1	1
Busiest Engine Company	15	15	15	15	15	15	15	15
Busiest Ladder Company	7	7	7	7	1	1	1	15
Busiest Special Operations	R2	R2	R2	R2	R2	R2	R2	R2
Busiest Battalion Chief	BC1	BC1	BC1	BC1	BC1	BC1	BC1	BC1

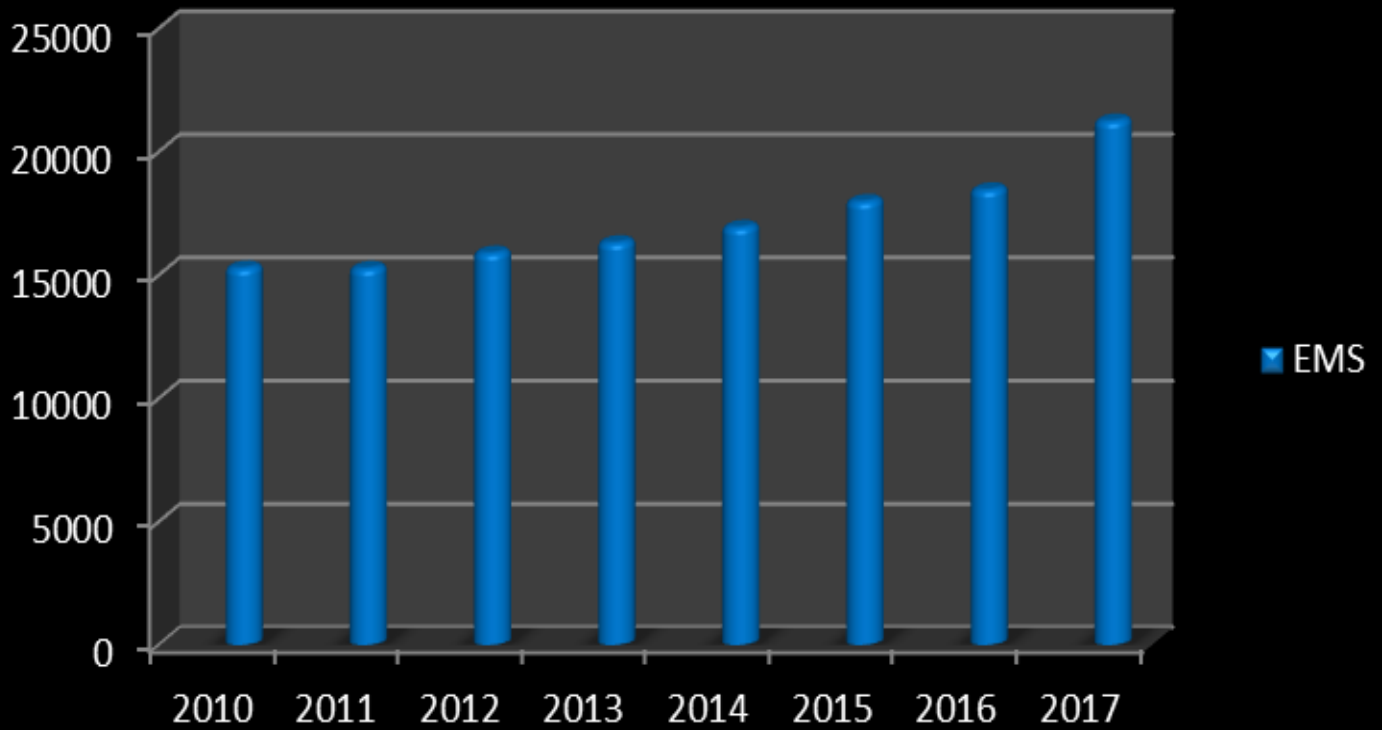
Year	2010	2011	2012	2013	2014	2015	2016	2017
<b>Total Alarms</b>	25635	25589	26793	27071	28474	29778	30164	36063
<b>EMS</b>	15282	15266	15891	16313	16934	17985	18455	21246
<b>Fires</b>	1543	1452	1595	1241	1274	1302	1274	1296
<b>Good Intent Calls</b>	3543	3338	3427	3847	3839	3419	3179	3841
<b>Service Calls</b>	1207	1296	1438	1440	1503	1638	1780	1882
<b>Hazardous Materials (No Fire)</b>	1131	1299	1421	1233	1383	1371	1384	1095
<b>False Alarms</b>	2661	2648	2756	2773	3258	4343	3790	3504
<b>Fire Fatalities</b>	5	2	5	7	0	6	5	0

## Total Alarms

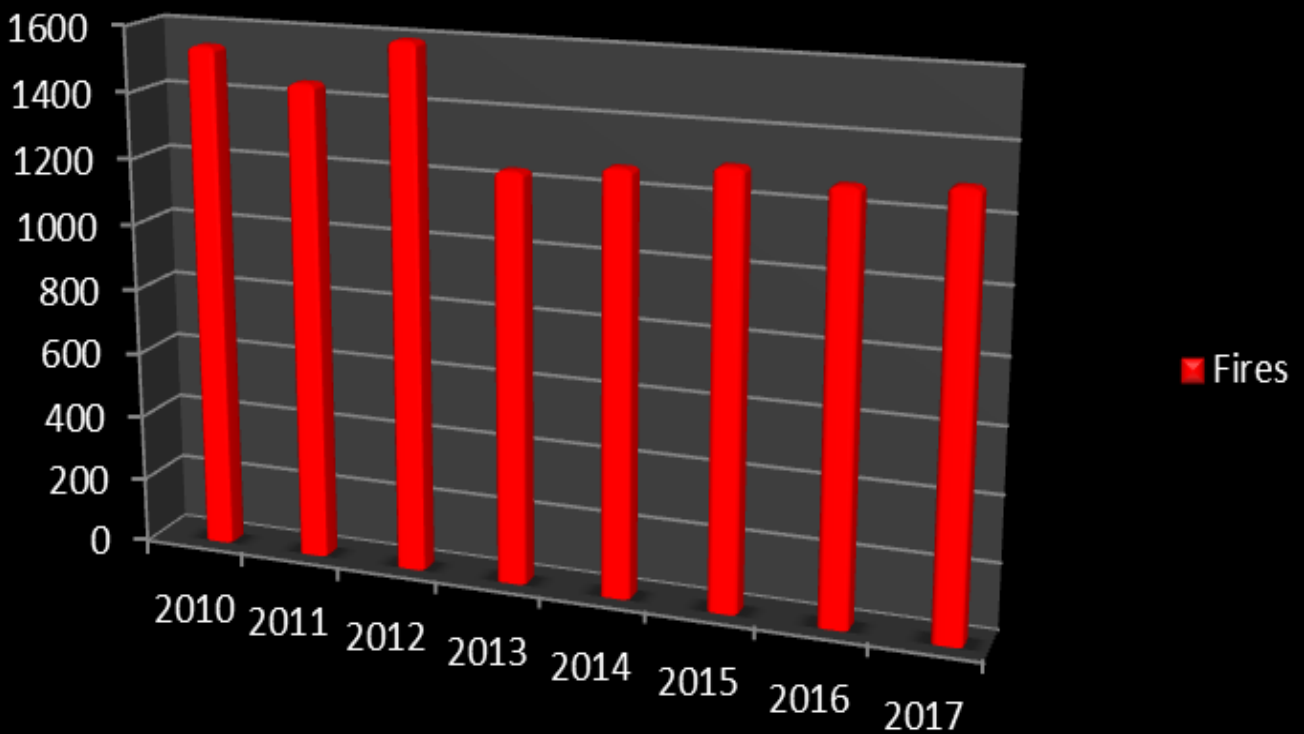




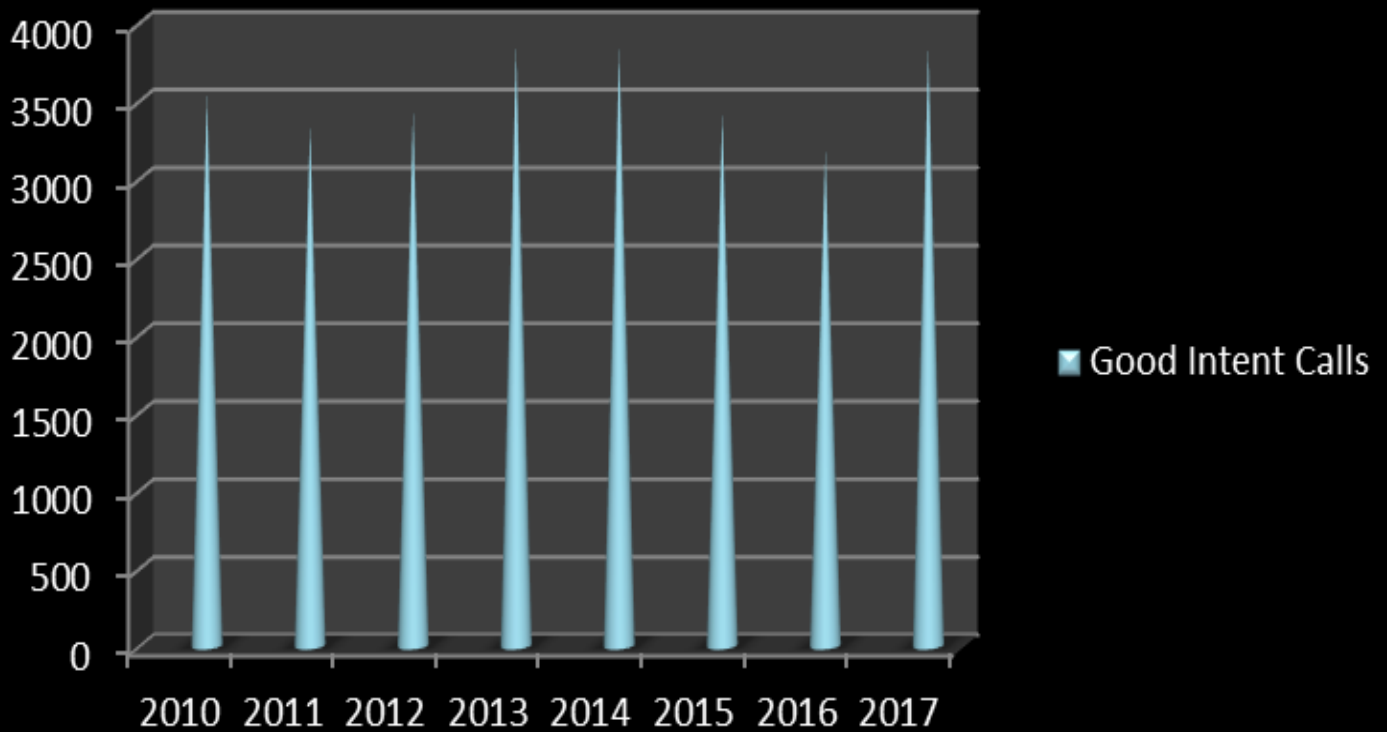
## EMS Response Totals



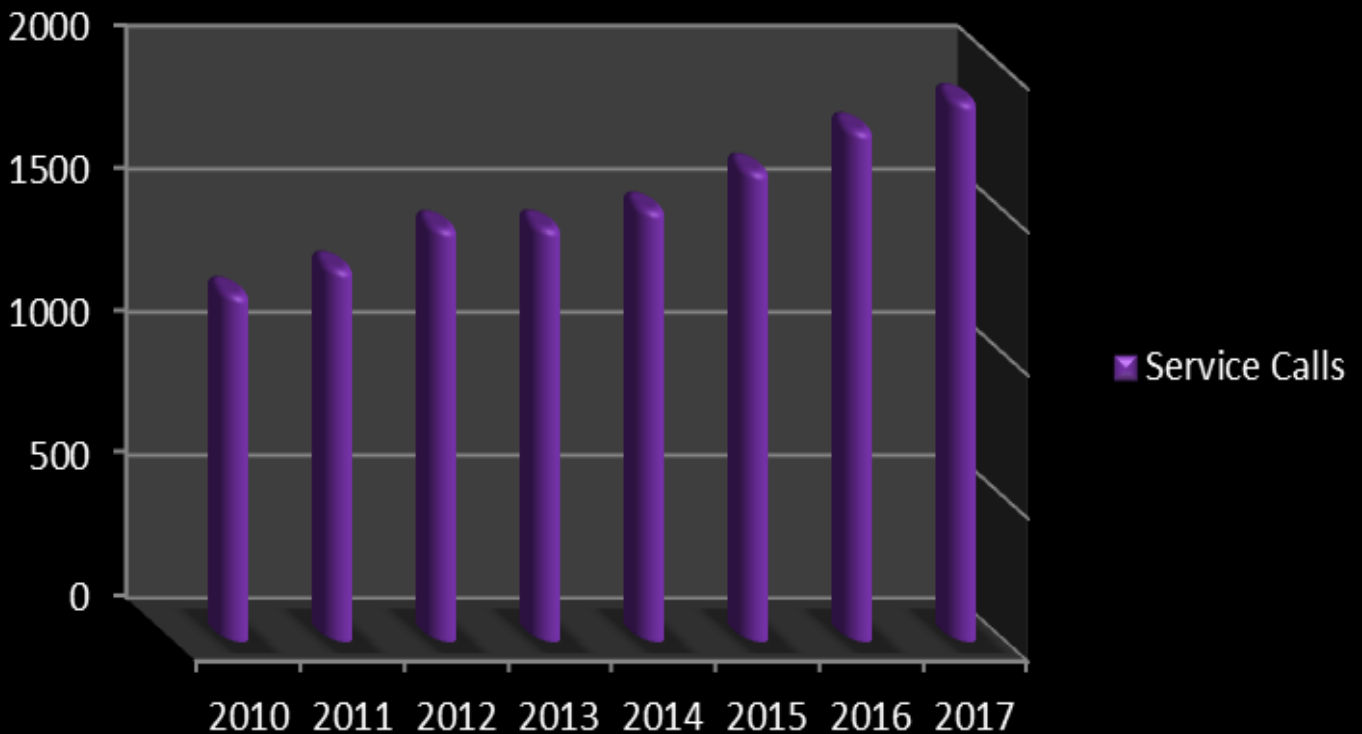
## Fire Response Totals



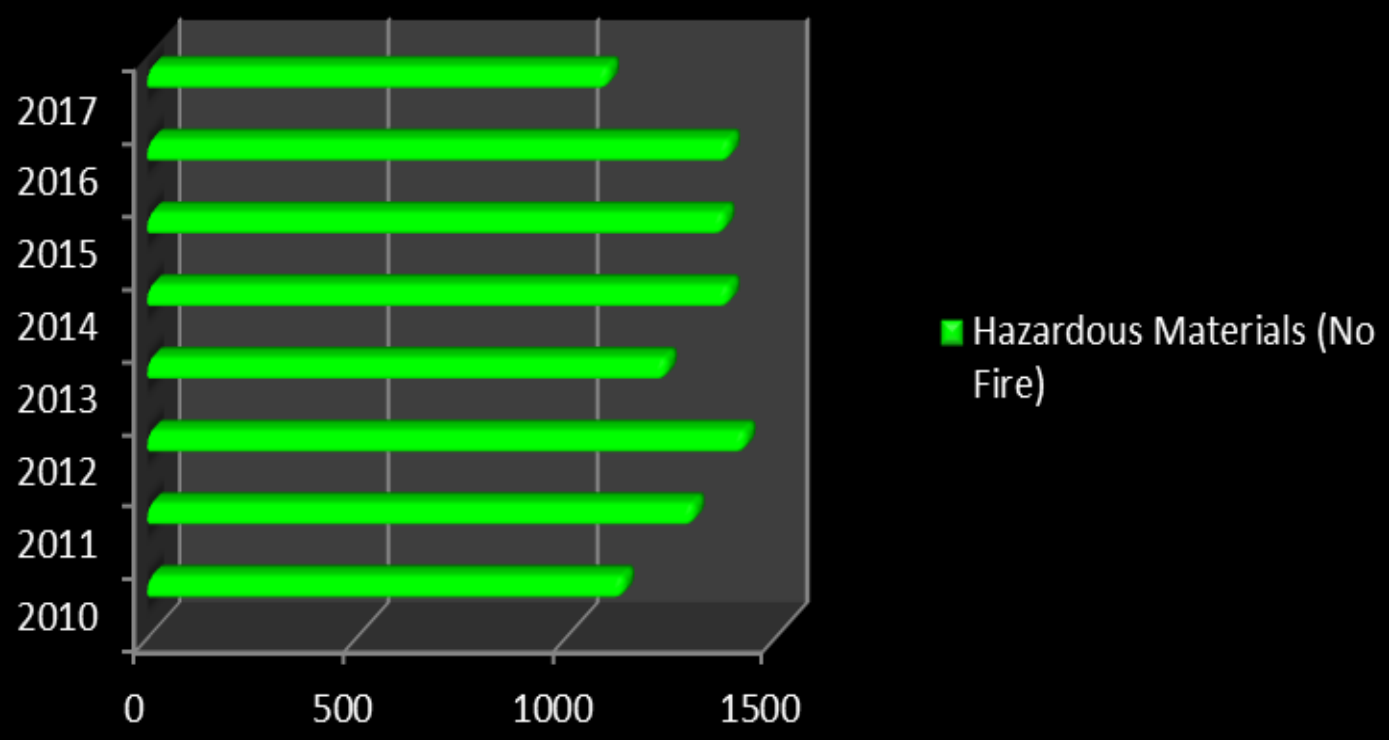
# Good Intent Calls Response Totals



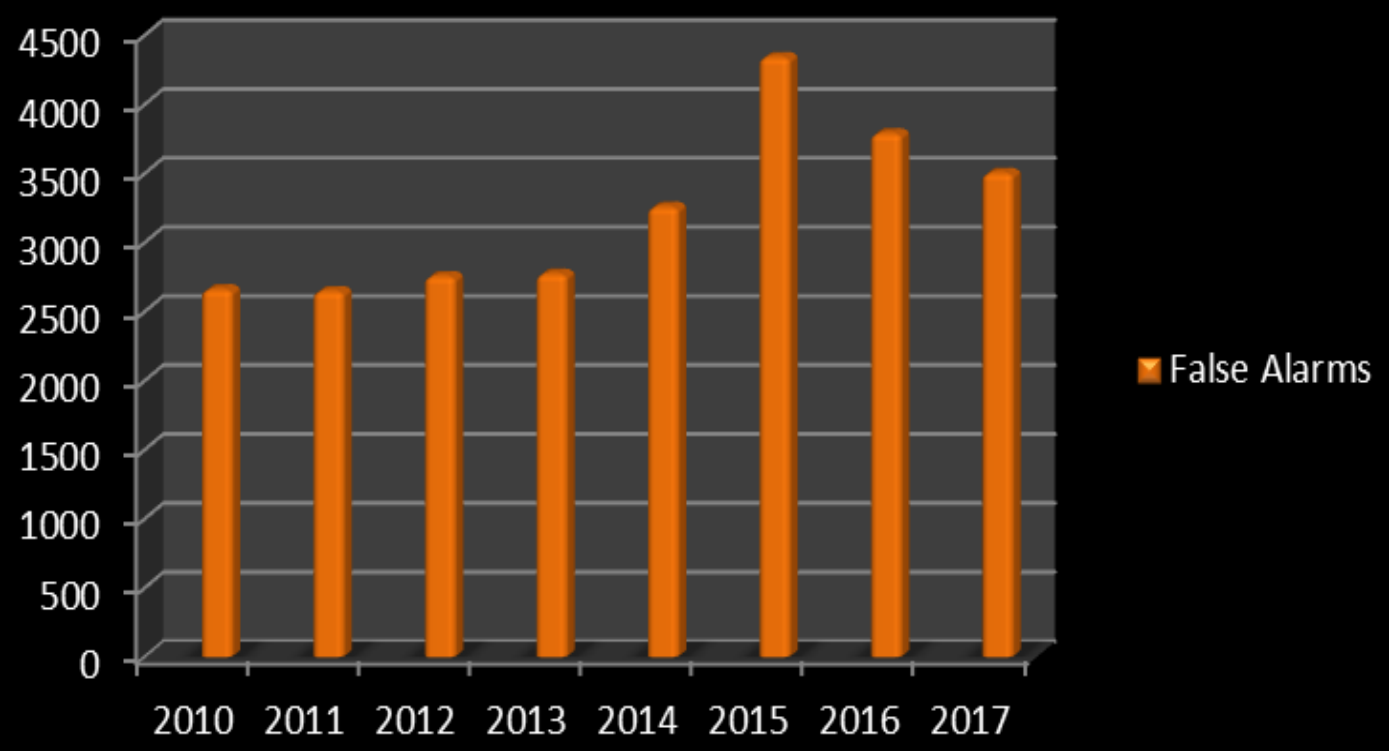
# Service Calls Response Totals



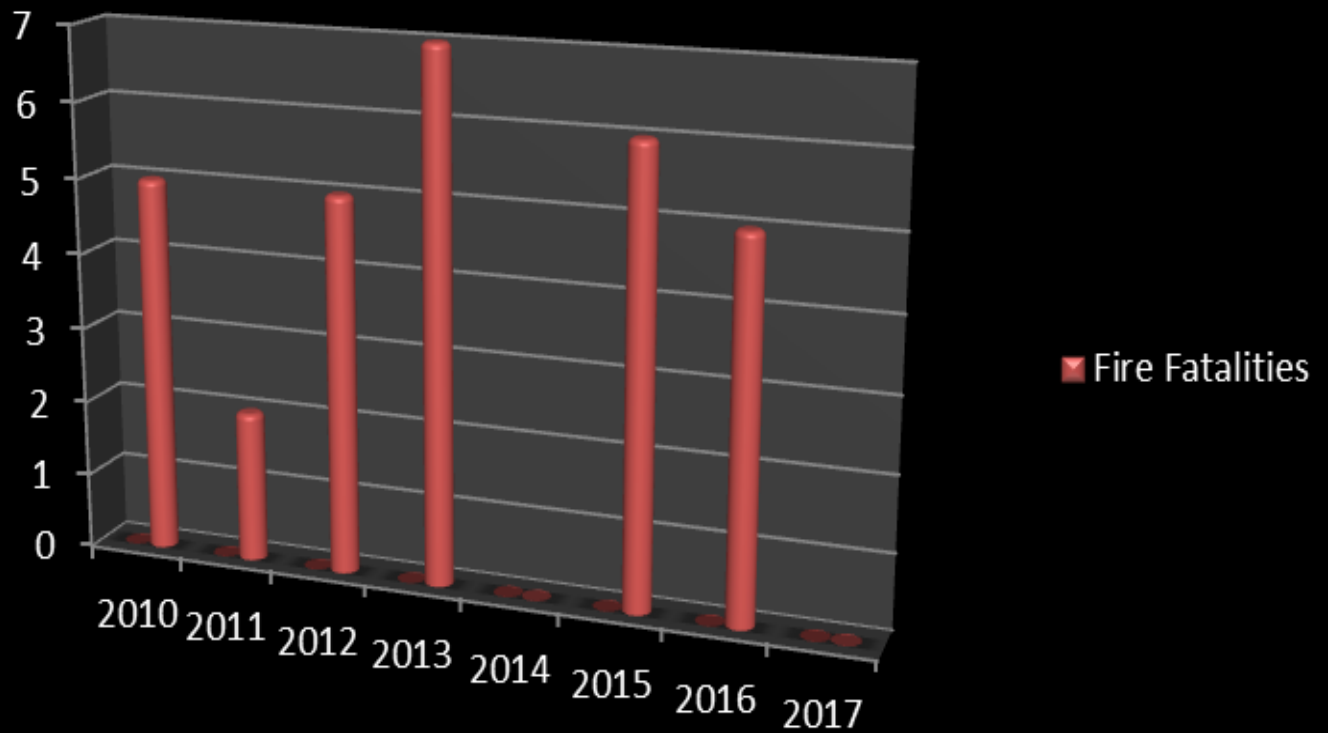
# Hazardous Materials Response Totals



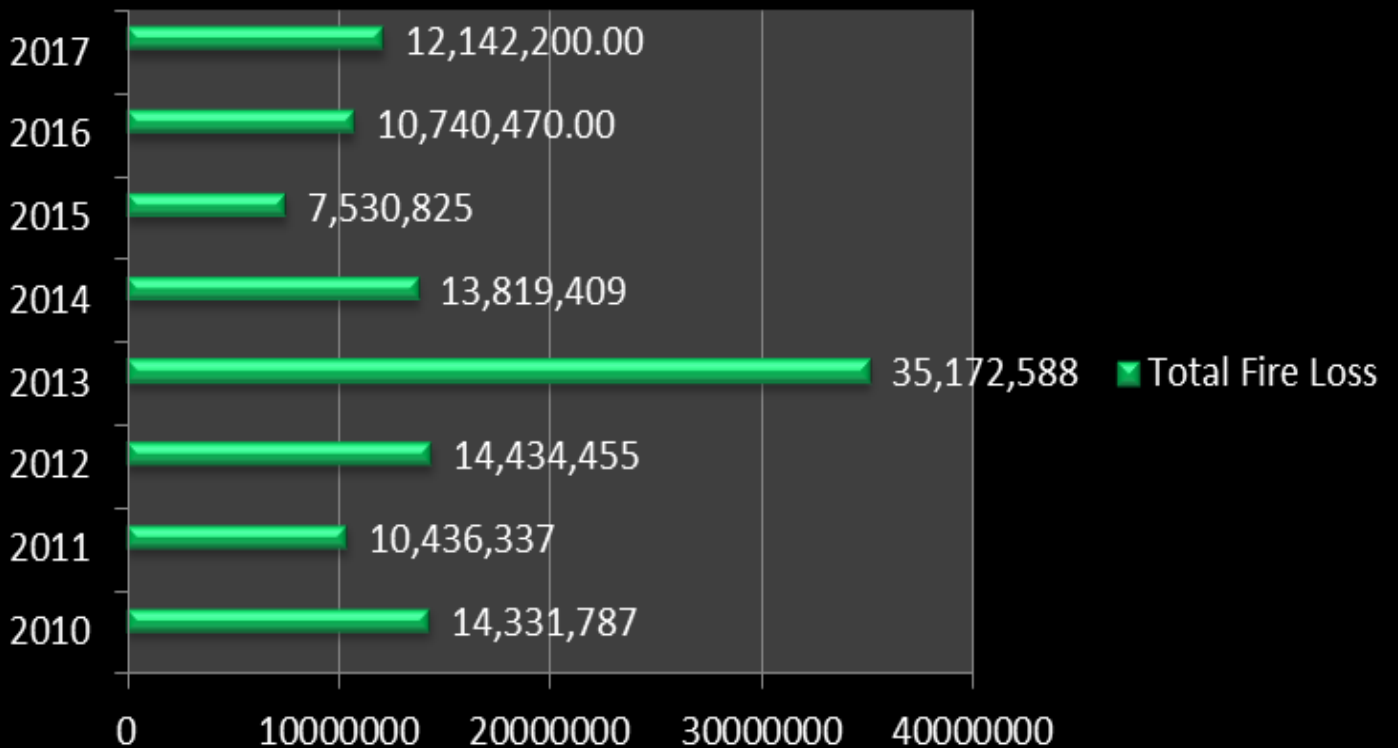
# False Alarm Response Totals



## Fire Fatality Totals



## Total Fire Loss Totals



# Fire Prevention

	2013	2014	2015	2016	2017
<b>Fire Investigations</b>	<b>291</b>	<b>276</b>	<b>319</b>	<b>344</b>	<b>327</b>
<b>Arrests</b>	<b>11</b>	<b>26</b>	<b>13</b>	<b>12</b>	<b>9</b>
<b>Convictions</b>	<b>12</b>	<b>15</b>	<b>3</b>	<b>7</b>	<b>1</b>
<b>Arson</b>		<b>56</b>	<b>73</b>	<b>57</b>	<b>82</b>
<b>Arson Dollar Loss</b>		1,867,300	1,417,300	1,762,650.00	836,950.00
<b>Fire Prevention Programs Delivered</b>	<b>703</b>	<b>973</b>	<b>1,261</b>	<b>1,371</b>	<b>1,482</b>

# Training and Professional Development

	2013	2014	2015	2016	2017
<b>New Firefighters Trained</b>	23	9	37	22	16
<b>Total Training Hours by Department Instructors</b>	2,558			3,260	4,056

## TRAINING CLASSES HELD IN 2017

- ◇ 2 LRFD RECRUIT SCHOOLS
  - ◇ CPR REFRESHER
  - ◇ ACTIVE AGGRESSOR
  - ◇ DEMENTIA TRAINING
  - ◇ ART OF READING SMOKE
- ◇ EMERGENCY REPORTING CLASS
  - ◇ DIFFICULT AIRWAY
  - ◇ AERIAL OPERATIONS
  - ◇ EMT REFRESHER TRAINING
- ◇ HARASSMENT, MANGING BIAS, AND INCLUSION IN THE WORKPLACE TRAINING

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# Battalion

# 1



Scott Valentine

Bryan Adkins

Gene Etheridge



Dan Oberste

William Sting

Naim Salaam

Gene Earnhart

Jeff West

James Beck

# Battalion

# 2

# Battalion

# 9



# Battalion 11



**Eddie Rhine**

**Andrew Shelby**

**Vaiden Holmes**

# Swing Chief



**Phillip Durham**

**McKinley Davis**  
Captain



**Brent Bufford**  
Captain



**Michael Doan**  
Division Chief



# Training

**Nathan  
Collie**  
Fire  
Apparatus  
Engineer

**Roy Wert**  
Captain



# Warehouse Supplies/Logistics



**Administrative Fire  
Captain**

**Bob Sharp**

**Fire Equipment  
Repair Technician**

**David Pettypool**

**Fire Equipment and  
Supply Assistant**

**Reginald James**

- **Fire Station Supplies**
- **Electronic Communications**
- **Turnouts**
- **SCBA Repair and Certification**
- **Equipment and Tool Repair**
- **Property Maintenance**
- **All Fire Department Service Requests**



Captain Tony Rhodes



Captain Stanley  
McKinney



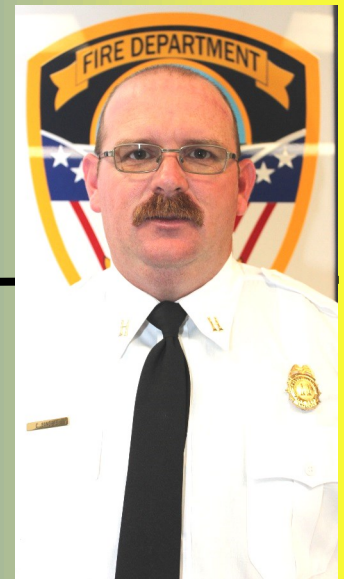
Captain John Hogue



Captain Kevin Hollins



Joseph Gray  
Chief Fire Marshal



Captain Chris Sanders



Captain  
Jarrod  
Gray



Firefighter  
Derek  
Ingram

# Fire Prevention





**FIRE CHIEF  
DELPHONE HUBBARD  
JANUARY 2, 2018—**

**The 14th Little Rock Fire Chief**

On Wednesday, November 22, 2017 City Manager Bruce Moore announced Delphone Hubbard as the next Fire Chief of the Little Rock Fire Department. Chief Hubbard comes to Little Rock by way of the Memphis Fire Department where he had served 22 years in the capacities of Fire Private/Emergency Medical Technician, Firefighting Lieutenant, and Division Chief. Chief Hubbard is selected the successor to Fire Chief Gregory Summers who announced his retirement in August of 2017 after 35 years of dedicated service to the City of Little Rock. Summers is quoted saying "I always wanted to leave the department better than I found it, and now is that time. It's time for a fresh set of ideas to take the department even further. I am very pleased with the City Manager's decision on the next fire chief. I know that I am leaving everything in good hands." Chief Hubbard is set to officially take command on January 2, 2018.



Fire Apparatus Engineer  
Bobby Montgomery  
July 6, 1992—January 22, 2010

Retired Captain  
Gavin Wright  
September 10, 2001—April 19, 2013

Fire Apparatus Engineer  
Kenon Saine  
April 21, 2003—August 20, 2013

# Dedicated to the Memory of

Retired Fire Apparatus Engineer  
Allen Wayne  
March 19, 1984—December 19,  
2014

Retired Captain  
Bryan Pinkerton  
March 22, 1993—April 5, 2016

Retired Firefighter  
Nathaniel Crump  
July 25, 2011—June 21, 2017





LITTLE ROCK FIRE DEPARTMENT  
INTERNATIONALLY ACCREDITED, ISO CLASS 1  
624 SOUTH CHESTER STREET  
LITTLE ROCK, ARKANSAS 72201  
501-918-3700