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AUG 23 2005
Public Works Admin.
Director's Office

August 21, 2005

Mr. Steve Haralson
701 West Markham
Little Rock, AR, 72201

Dear Mr. Haralson,

Earlier this month City Wastewater Utility came and repaired the sewer line to my house on 3501 Kavanaugh. The line was damaged last year during a Central Arkansas Water project in my neighborhood. After being repaired, everything seems to be working fine. I would like to personally thank you for the help you offered in getting the problem resolved. I'm so glad that things could be worked out diplomatically. It really makes me feel that Central Arkansas Water, Wastewater Utility, and Public Works are made up of people who really care about Little Rock residents and also care about the quality of their work. I was very impressed by the professionalism of the Wastewater crew and their dedication to getting a job done right.

I really appreciate everything you and your people have done for me.

Thank you very, very much.

Sincerely,

David Hawkey

Mr. David Hawkey

3501 KAVANAUGH BLVD.
LITTLE ROCK, AR, 72205