

A.C.E.

A New Approach to Code
Enforcement in Little Rock

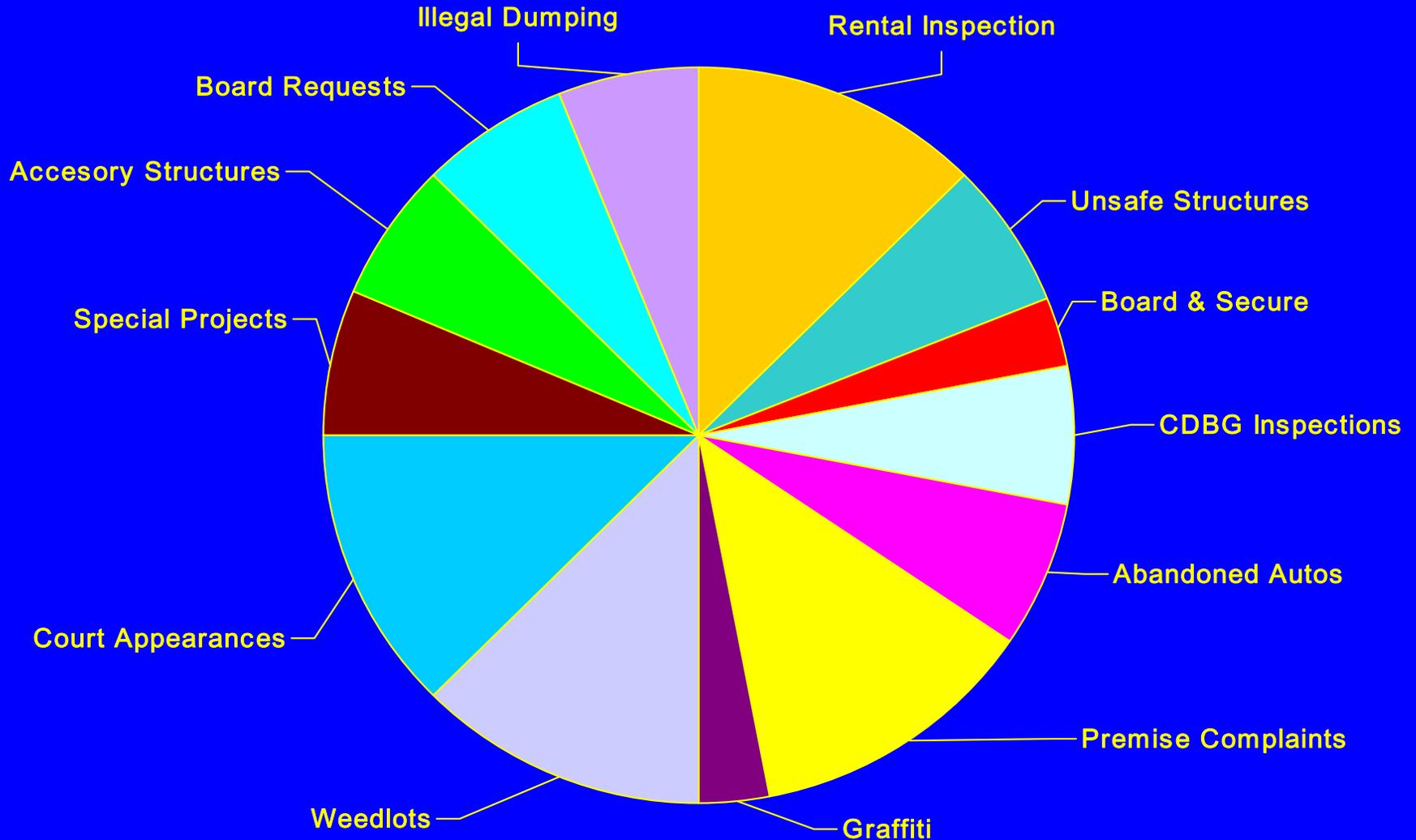
Current Approach to Code Enforcement

- The city is divided into enforcement districts and the Code Enforcement Officers are responsible for all aspects of enforcement including rental inspections, unsafe structures, housing, premise, abandoned autos, weedlot, graffiti and address compliance. Because of this approach, the program is falling short of meeting the annual goals established by this department.

Current Staff and Responsibilities

- 6 Districts
- 6 Senior Officers
- 9 Rental Inspectors
- 6 Vacant Rental Inspector Positions
- 18 Code Officers
- 2 Vacant Code Officer Position
- Rental Inspections
- Unsafe Structures
- Board & Securing
- CDBG Inspections
- Abandoned Autos
- Premise
- Graffiti
- Weedlots
- Address Requirements
- Court Appearances
- Special Projects
- Board Requests

One Code Enforcement Officer's Day



Results of Current Approach

- Falling behind schedule
- Unfinished tasks
- Level of service to the citizen decreases

A.C.E.

AGGRESSIVE CODE ENFORCEMENT

What is A.C.E?

A focused team approach to code enforcement, allowing a more efficient division of duties and responsibilities.

A.C.E.

AGGRESSIVE CODE ENFORCEMENT

How does it work?

Teams are formed from existing Code staff to target specific Code Enforcement activities.

Rental Inspection Team

- Systematic Rental Inspection
- Rental Re-Inspections
- Certificate of Compliance

Rental Inspection Team



Systematic Rental Inspections

Rental Inspection Program

One Alert Center:

Tyler Street Alert Center

Staff:

1 Senior Officer

9 Rental Inspectors

Housing Team

- Housing Complaints
- Unsafe Structures
- Board & Securing
- CDBG Inspections

Housing Team



Housing Complaints

Housing Team



Unsafe Structures

Housing Team



Board & Securing

Housing Team



CDBG Inspections

Housing Team



Accessory Structures

Housing

Three Alert Centers:

West Central Alert Center

1 Senior Officer & 1 Code Officer

Arch Street Alert Center

2 Code Officers

Upper Baseline Alert Center

1 Code Officer

Premise Team

- Abandoned Autos
- Premise Complaints
- Weedlots
- Graffiti
- Illegal Dumping
- Address Enforcement

Premise Team



Premise Complaints

Premise Team



Abandoned Autos

Premise Team



Weedlot

Premise Team



Graffiti

Premise Team



Illegal Dumping

Premise Team



Address Enforcement

Premise

East of University

Six Alert Centers:

Neighborhood Resource Center

1 Senior Officer & 1 Code Officer

South End Alert Center

1 Code Officer

East 6th Street Alert Center

1 Code Officer

Stift Station Alert Center

1 Code Officer

Park Street Alert Center

1 Code Officer

East of Broadway Alert Center

1 Code Officer

Premise

West of University

Three Alert Centers:

Valley Drive Center

1 Senior Officer

2 Code Officers

Mann Road Alert Center

2 Code Officers

65th Street Alert Center

1 Code Officer

Court Team

Court Reporting for all Citations Written



Court

One Alert Center:

Wright Avenue Alert Center

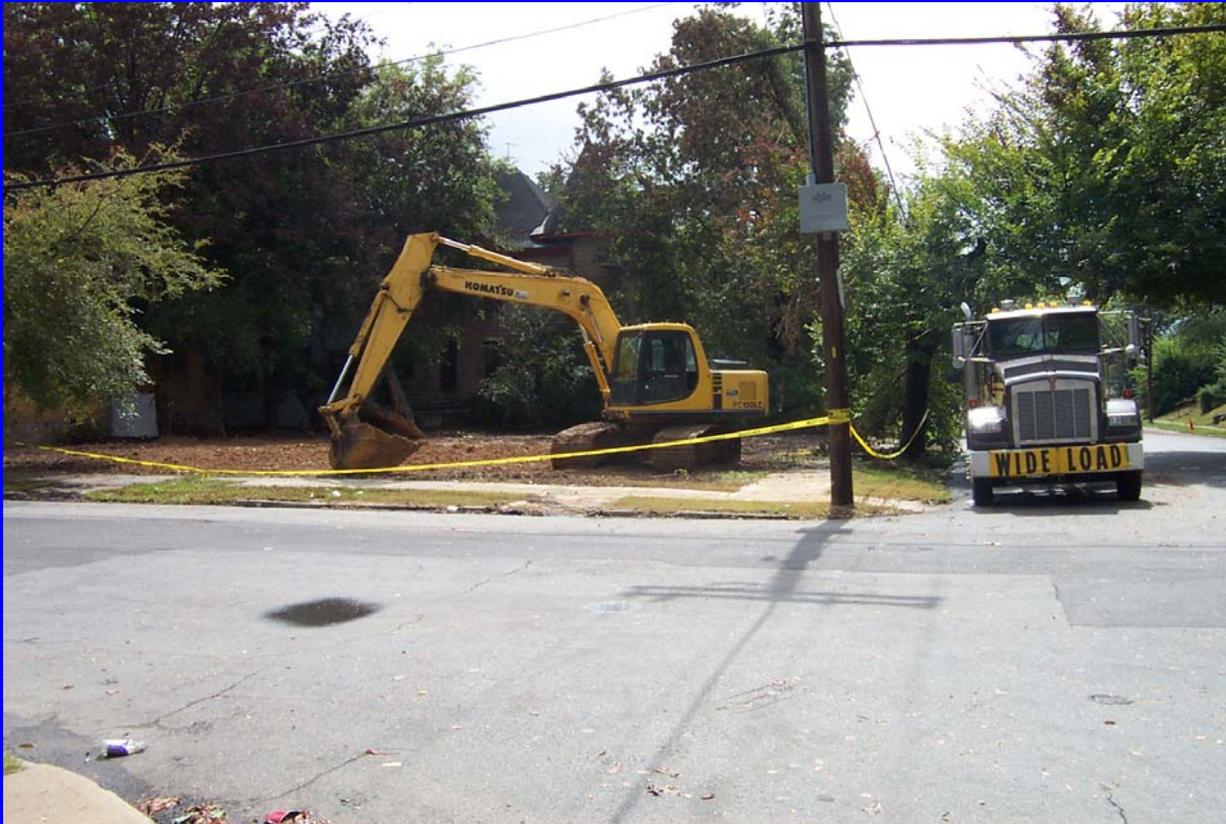
1 Senior Officer

2 Code Officers

Contracts & Demolitions

- Contracts on Demolitions
- Weedlots / Vacant Premise Cutting
- Emergency Abatement
- Annual Contracts for Asbestos Testing & Abatement

Contracts & Demolition Team



Demolition and Weedlot Cutting

Contracts & Demolitions

One Alert Center:

Arch Street Alert Center

1 Senior Officer

1 Code Officer

A.C.E.

AGGRESSIVE CODE ENFORCEMENT

- Enhance the Rental Inspection Program by increasing annual inspections.
- Improve safety of vacant structures.
- Speed response time to citizen complaints.
- Consistent application of the code.

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AGGRESSIVE CODE ENFORCEMENT

- Reduce number of code officers in the courtroom and increase those in the neighborhoods.
- Utilize current staff more efficiently.
- Reduce staff turnover.

One Code Enforcement Officer's Day with *A.C.E.*

Systematic

Rental

Inspection

The A.C.E. program will provide better service and response time to the residents of Little Rock and enhance the livability of the City's neighborhoods.

A.C.E. will begin October 1, 2002, for a 90-day trial period. Staff will report back to the Board after the first of the year on the program's effectiveness.