

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
SEPTEMBER 6, 2016 AGENDA**

Subject:	Action Required:	Approved By:
<p>An ordinance to amend Little Rock, Ark., Rev Code Chapter 3, Article II, False Alarms, to modify certain processes regarding false alarms, to reduce fines for non-registration; to clarify responsibility of registration; to extend the time to register a non-permitted system; and to extend the time to appeal</p> <p>Submitted By:</p> <p>Finance Department</p>	<p>√ Ordinance Resolution Approval Information Report</p>	<p>Bruce T. Moore City Manager</p>
<p>SYNOPSIS</p>	<p>This ordinance will shift the responsibility of registration from the alarm user and the installation company to the monitoring company. Alarm users will still be responsible for registering non-monitored alarm systems. This ordinance reduces fines to alarm users for non-registration. This ordinance extends the time to register non-permitted alarm systems. This ordinance also extends the time to both an alarm user and an alarm monitoring company to appeal a decision by the alarm administrator.</p>	
<p>FISCAL IMPACT</p>	<p>False alarms should be a declining revenue source with fewer false alarms each year.</p>	
<p>RECOMMENDATION</p>	<p>Approval of the ordinance.</p>	

BACKGROUND

Alarm installation and monitoring companies are aware of the registration requirement, whereas a new homeowner might not be. The ordinance more clearly shifts the responsibility of registering monitored accounts from the alarm user and alarm installation companies to the alarm monitoring companies.

The amended ordinance will:

- Reduce fines to alarm users for non-registration from \$250.00 per false alarm to a one (1)-time \$100.00 civil penalty.
- Extend the time to register non-permitted alarm systems from ten (10) days after notification to thirty (30) days.
- Extend the time to both an alarm user and an alarm monitoring company to appeal a decision by the alarm administrator from fifteen (15) business days to thirty (30) days.
- Keep the current fee schedule as it relates to false alarms as it was passed in 2005.