

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
NOVEMBER 4, 2025 AGENDA**

Subject:	Action Required:	Approved By:
An ordinance to enter into a contract amendment with AT&T Enterprises, LLC, to extend the 911 Vesta Phones System Services as the Public Safety Awareness Point Solution (PSAP). Submitted By: Department of Emergency Communications	√ Ordinance Resolution	Delphone Hubbard City Manager
SYNOPSIS	An ordinance to amend Ordinance No. 21, 989, to authorize the City Manager to enter into a contract amendment with AT&T Enterprises, LLC, to extend 911 VESTA Phones System services as the Public Safety Answering Point Solution (PSAP).	
FISCAL IMPACT	The amount is not to exceed \$700,000.00. Funds for this purchase are allocated in the 911 Wireless Fund Account No. 220512.	
RECOMMENDATION	Approval of the ordinance.	
BACKGROUND	The Emergency Communications Department has successfully utilized the AT&T Hosted VESTA 911 Service telephone system for its Public Safety Answering Point Solution (PSAP) for the past 5 years. The renewal of the contract is for an amount not to exceed \$700,000.00 for a term of ten (10) years, and will include new hardware at each position. Pulaski County has historically paid the City's \$12,500.00 monthly recurring cost for this service, which totals \$150,000.00 annually. To formalize the County's continued payment of the City's monthly recurring cost for PSAP services with AT&T, the City and the County will enter into an interlocal agreement in an annual amount of \$150,000.00. AT&T is the Sole provider of this service.	