

**OFFICE OF THE CITY MANAGER  
LITTLE ROCK, ARKANSAS**

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**BOARD OF DIRECTORS COMMUNICATION  
DECEMBER 16, 2025, AGENDA**

| <b>Subject:</b>  | <b>Action Required:</b>  | <b>Approved By:</b>                       |
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| <p>An ordinance to authorize the City Manager to enter into a contract with ESO Solutions, Inc. for Record Management Software for the Little Rock Fire Department and to declare and emergency.</p> <p><b>Submitted By:</b><br/>Little Rock Fire Department</p> | <p>√<b>Ordinance</b><br/>Resolution</p>  | <p>Delphone Hubbard,<br/>City Manager</p> |
| <b>SYNOPSIS</b>  | To authorize the City Manager to enter into a contract with ESO, Inc., Record Management Software for the Little Rock Fire Department.   |   |
| <b>FISCAL IMPACT</b>   | Funds for this purchase are not to exceed \$67,535.43 and are available through the ACT 833 special project (210519-S00B250-63390).  |   |
| <b>RECOMMENDATION</b>  | Pass the ordinance.  |   |
| <b>BACKGROUND</b>  | ESO Solutions, Inc. Software will support the Little Rock Fire Department by providing an integrated, cloud-based platform to streamline incident reporting, records management, pre-incident planning, inspections, and asset tracking. By implementing ESO's integrated platform, the department can efficiently track incidents, maintain accurate patient care reports, and optimize resource allocation, ensuring faster and more effective responses to emergencies. |   |