

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
DECEMBER 16, 2025, AGENDA**

Subject:	Action Required	Approved By
<p>A resolution to authorize the City Manager to enter into a three (3) year service agreement with Arkansas Public Safety Solutions (APSS) for the field service management for the Avigilon Video Surveillance System (VSS)</p> <p>Submitted by:</p> <p>Little Rock Police Department</p>	<p>Ordinance √ Resolution</p>	<p>Delphone Hubbard City Manager</p>
<p style="text-align: center;">SYNOPSIS</p>	<p>The service agreement the city entered with APSS is expiring this year. To maintain the dozens of Avigilon cameras the police department has invested in, APSS has proposed the attached service agreement. This is a three-year agreement, with each year costing the department \$29,853.00.</p>	
<p style="text-align: center;">FISCAL IMPACT</p>	<p>The total amount is not to exceed \$89,559.00. It is priced at \$29,853.00 per year, for three (3) years.</p>	
<p style="text-align: center;">RECOMMENDATION</p>	<p>Adopt the Resolution.</p>	
<p style="text-align: center;">BACKGROUND</p>	<p>The department is requesting approval to renew the contract agreement with Arkansas Public Safety Solutions (APSS) for the electronic safety and security of five Little Rock Police Department facilities. Equipment has been installed and operational for approximately two years. The contract includes 24-hour response for any technical issues and yearly preventative maintenance</p>	

**BACKGROUND
CONTINUED**

to ensure a sustainable solution for monitoring these facilities.

The benefit of continuing this service is APSS's equipment coverage and responsiveness to issues. This agreement covers all problems with our cameras, from broken globes to software updates. In the event a camera needs to be removed to be repairs, they will loan us a camera to ensure our camera coverage is not compromised.