

**OFFICE OF THE CITY MANAGER  
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION  
FEBRUARY 18, 2020 AGENDA**

<b>Subject:</b>	<b>Action Required:</b>	<b>Approved By:</b>
<p>An resolution to enter a three (3)-year Microsoft Enterprise Agreement for the renewal of Core Client Access Licenses and all other software products.</p> <p><b>Submitted By:</b></p> <p>Information Technology Department</p>	<p>Ordinance √ <b>Resolution</b></p>	<p>Bruce T. Moore City Manager</p>
<b>SYNOPSIS</b>	<p>To authorize the City Manager to enter a three (3)-year renewal of the City’s Core Client Access License and all other software products through a Microsoft Enterprise Agreement to State Contract provider, SHI, Inc.</p>	
<b>FISCAL IMPACT</b>	<p>The renewal will cost the City a total of \$1,271,545.20 plus applicable taxes and fees, and will be as follows: \$429,094.40 (Year 1); \$421,225.40 (Year 2); and \$421,225.40 (Year 3), and will be paid from Departmental Budgets.</p>	
<b>RECOMMENDATION</b>	<p>Approval of the resolution.</p>	
<b>BACKGROUND</b>	<p>The City has certain Microsoft Core Client Access Licenses to allow various software applications to be used by its existing 1,852 computer users through connections with all City servers. Renewal of licenses through this Microsoft Enterprise Agreement is necessary to maintain the four (4) critical software products (e-mail, file shares, system management services and share point) to the most current versions for use throughout the City system at the most economical cost.</p>	

**BACKGROUND  
CONTINUED**

The three (3)-year renewal price for current users has been obtained through the State Contract for such services, which is the most cost effective method of maintaining the needed software services. In addition, the resolution will authorize the City to add servers, and to authorize payment of additional amounts in future years of the contract to allow any additional users and software, beyond the current 1,852 users, to be connected and covered, the cost to be determined by the State Contract in effect.