

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
MARCH 18, 2025 AGENDA**

<p>Subject: Purchase of Managed Detection and Response (MDR) service to provide 24/7 monitoring of the city network for cyber activity.</p> <p>Submitted By: Little Rock Information Technology</p>	<p>Action Required:</p> <p style="text-align: center;">√ Ordinance Resolution</p>	<p>Approved By:</p> <p style="text-align: center;">Susan Altrui Acting City Manager</p>
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<p style="text-align: center;">SYNOPSIS</p>	<p>An ordinance to authorize the City Manager to enter into a contract to purchase Managed Detection and Response (MDR) services from EvoQore Technologies, Inc. (“EvoQore”), under the OMNIA Contract (RH-22-026).</p>
<p style="text-align: center;">FISCAL IMPACT</p>	<p>The total cost for a five (5)-year period of 24/7 monitoring is \$798,212.00, plus applicable taxes, fees, with a 10% contingency fee. The annual cost is \$159,642.00. Funding for this purchase is available in the Information Technology Network Reoccurring Maintenance Account No. 103030-061350 and Special Projects Account No. 108309-063211-S30A993.</p>
<p style="text-align: center;">RECOMMENDATION</p>	<p>To address this growing threat of cyber-attacks on municipal organizations, LRIT staff recommends the approval of the resolution enter into a contract to purchase EvoQore’s MDR service, which includes the City’s current Sophos antivirus solution and extends protection to City employees’ home devices, a service valued annually \$44.99 per user. Sophos antivirus solution currently cost of the City \$53,985.00 annually.</p>
<p style="text-align: center;">BACKGROUND</p>	<p>MDR services help the City’s Information Technology staff monitor its network for signs of cybersecurity threats/attacks by identifying and detecting threats and managing incidents to ensure a rapid and effective response to prevent or mitigate potential damage. All data and information are encrypted and remain in the United States. The City’s current cost for its existing ARPA-funded MDR services is \$280,646.00.</p>