

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
MARCH 21, 2017 AGENDA**

<p>Subject:</p> <p>An ordinance to dispense with competitive bids for purchase of Software Maintenance Services.</p> <p>Submitted By:</p> <p>Information Technology Department</p>	<p>Action Required:</p> <p style="text-align: center;">√ Ordinance Resolution Approval Information Report</p>	<p>Approved By:</p> <p style="text-align: center;">Bruce T. Moore City Manager</p>
<p style="text-align: center;">SYNOPSIS</p> <p style="text-align: center;">FISCAL IMPACT</p> <p style="text-align: center;">RECOMMENDATION</p> <p style="text-align: center;">BACKGROUND</p>	<p>This ordinance waives competitive bidding for the purchase of up to twelve (12) months of Software Maintenance and Support for the NGIT Altaris application for the City’s Computer-Aided 911 Dispatch System.</p> <p>The total cost for this 12 months of extended service is \$192,207 plus tax. The City will have an option to terminate the maintenance service upon thirty (30)-day notice. The maintenance will be paid for from the Information Technology Department’s Annual Operating Budget.</p> <p>Approval of the ordinance.</p> <p>The City utilizes a CAD/MIS System to manage its 911 dispatch operations. The software program for this system was purchased from PRC Public Sector, Inc., in 1996. PRC was purchased by Northrop Grumman six (6) years ago.</p> <p>Because it is a Northrop Grumman proprietary application, the Software Maintenance Service must be provided by Northrop Grumman exclusively. Therefore, to continue Software Maintenance Service and avoid problems that could result in a shutdown of the 911 Dispatch System, the City must enter into another Maintenance Agreement with Northrop Grumman.</p>	

BACKGROUND

The current Software Maintenance Agreement with Northrop Grumman commenced on April 1, 2017, and expires on March 31, 2018.