## Subject:
A resolution to enter into a contract with Superion, LLC, for False Alarm Tracking and Billing Services.

<table>
<thead>
<tr>
<th>Action Required:</th>
<th>Approved By:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ordinance</td>
<td>Bruce T. Moore</td>
</tr>
<tr>
<td><strong>Resolution</strong></td>
<td>City Manager</td>
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</tbody>
</table>

## Submitted By:
Finance Department

## SYNOPSIS
A resolution authorizing the City Manager to enter into a contract with Superion, LLC, to provide False Alarm Tracking and Billing Services.

## FISCAL IMPACT
The contractor shall be paid based on a designated percentage of the revenues the contractor generates. Annual revenues are estimated to be approximately $200,000. Additional savings occur with the reduction of false alarms. The estimated cost is expected to be $52,000 annually.

## RECOMMENDATION
Approval of the resolution.

## BACKGROUND
The False Alarm Reduction Ordinance (Ordinance NO. 19,331) was passed on June 7, 2005, to reduce false alarms. Over 90% of all alarm calls are false, and sending an emergency response to a false alarm decreases the availability of the emergency services personnel to respond to true emergencies, thereby decreasing public safety. Since inception of the program in August 2015, false alarms have been reduced by 32%.