

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
MAY 4, 2021 AGENDA**

Subject:	Action Required:	Approved By:
<p>An ordinance to waive competitive bidding and to Enter into a Sole-Source Agreement with Southwestern Bell Telephone Company, d/b/a AT&T Arkansas for the AT&T Hosted VESTA 911 Service Telephone Upgrade and AT&T Maintenance for these Services.</p> <p>Submitted By:</p> <p>Little Rock Police Department</p>	<p>√ Ordinance Resolution</p>	<p>Bruce T. Moore City Manager</p>
SYNOPSIS	<p>An ordinance to waive competitive bidding and authorize the City Manager to enter into a Sole-Source Agreement with Southwestern Bell Telephone Company, d/b/a AT&T Arkansas for the AT&T Hosted VESTA 911 Service telephone upgrade and AT&T maintenance for these services.</p>	
FISCAL IMPACT	<p>The AT&T Hosted VESTA 911 Service has an upfront cost of \$700,000.00, which includes installation at twenty (20) workstations, six (6) back-up positions to be located at Fire Training, RadiusPlus Mapping by RapidDeploy, eCATs reporting software, full system support and training. The monthly maintenance cost for these services is \$12,500.00. Funding is available from the 911 Wireless Fund, Account No. 220512-63375.</p>	
RECOMMENDATION	<p>Approval of the ordinance.</p>	
BACKGROUND	<p>The current 911 telephone equipment in use by the City of Little Rock is a Motorola VESTA Call Handling System, Version 4.3.</p>	

**BACKGROUND
CONTINUED**

The current version of VESTA being tested in AT&T Labs is Version 7.7. To upgrade the City's current 911 telephone system to Version 7.7 would require incremental upgrades to multiple versions prior to reaching Version 7. It is impossible to go straight from Version 4.3 to Version 7.7, as there is not a feasible, cost effective solution for those individual upgrades without a complete system hardware/software replacement.

The AT&T Hosted VESTA 911 Service is a sole-source product, sold and distributed by AT&T Arkansas. There is no other like item available for purchase that would serve the same purpose or function. This product must be purchased directly from AT&T Arkansas, as there are no agents or dealers authorized to represent this product. The purchase of the AT&T Hosted VESTA 911 Service will provide the City with a NexGen911 service capable of interoperability and guaranteed to receive consistent software upgrades.