

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
JUNE 3, 2014 AGENDA**

Subject:	Action Required:	Approved By:
<p>Upgrade of the current 911 Emergency Center Computer-Aided Dispatch System</p> <p>Submitted By:</p> <p>Little Rock Police Department</p>	<p>√ Ordinance Resolution Approval Information Report</p>	<p>Bruce T. Moore City Manager</p>

SYNOPSIS

The Little Rock Police Department requests approval to award a contract to Northrop Grumman Corporation in the amount of approximately \$545,799.00 to upgrade the 911 Emergency Center Computer-Aided Dispatch System.

FISCAL IMPACT

Funding from the 911/311 3/8-Cent Capital Projects Account.

RECOMMENDATION

Approval of the ordinance.

CITIZEN PARTICIPATION

N/A

BACKGROUND

The current Computer-Aided Dispatch (CAD) System for the 911 Emergency Center was purchased in 1996 from PRC, now a Northrop Grumman Corporation. Northrop Grumman is considered to be a tier one vendor in the public safety sector and the system components have functioned well over the years. The system is now fourteen (14) years old and is well beyond the time for the system to be upgraded or replaced. The Information Technology Department has evaluated the current situation and has contacted Northrop Grumman for a system assessment as they are the sole source for any upgrades to the current operating system application.

**BACKGROUND
CONTINUED**

The assessment revealed that the Department will need to upgrade both hardware and software to ensure continued system performance. They have provided a proposal to upgrade the hardware, operating system and database of our current Altaris CAD System for approximately \$545,799.00, including tax. This would fall under the sole source guidelines as Northrop Grumman application software is proprietary and no other vendor can supply the needed components nor the expertise to provide alternative software configurations.