

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
SEPTEMBER 2, 2025 AGENDA**

Subject: A resolution to authorize the City Manager to enter into a five (5)-year Enterprise License Agreement with SHI, Inc., for VMWARE Service, Support, Maintenance, and Licensing. Submitted By: Little Rock Information Technology Department	Action Required: Ordinance √ Resolution	Approved By: Delphone Hubbard City Manager
SYNOPSIS	A resolution authorizing the City Manager to enter into a five (5)-year Enterprise License Agreement with SHI, Inc., for VMWARE Service, Support, Maintenance, and Licensing.	
FISCAL IMPACT	The total cost of licensing for five (5) years is \$590,362.55, plus applicable taxes and fees. Funding is available in Account No. 100000-14010.	
RECOMMENDATION	Approval of the resolution.	
BACKGROUND	VMware is a critical component of our IT infrastructure, providing the virtualization platform for our servers and applications. Our current VMware licenses are set to expire on September 10, 2025, and renewal is necessary to ensure uninterrupted operations and support. This will be purchased from SHI, Inc., under NASPO Software Value Added Reseller (SVAR), Contract #: CTR060028, Subcontract #: 4600052437.	