

City of Little Rock
9-1-1 Communications Department
February 23, 2022



LR 9-1-1 Communications Department



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9-1-1 Communications Staffing

- 9-1-1 Communications New Director began on October 18, 2021.
- 9-1-1 Communications currently have 23 vacancies (22 are call taker positions).
- On November 26, 2021, three (3) trainees graduated from the academy and two (2) are currently in training.

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9-1-1 Communications Phone System

- The 9-1-1 phone system was upgraded to the Vesta hosted system on November 17, 2021