

LITTLE ROCK POLICE DEPARTMENT

TELEPHONE REPORTING UNIT (CADET PROGRAM)

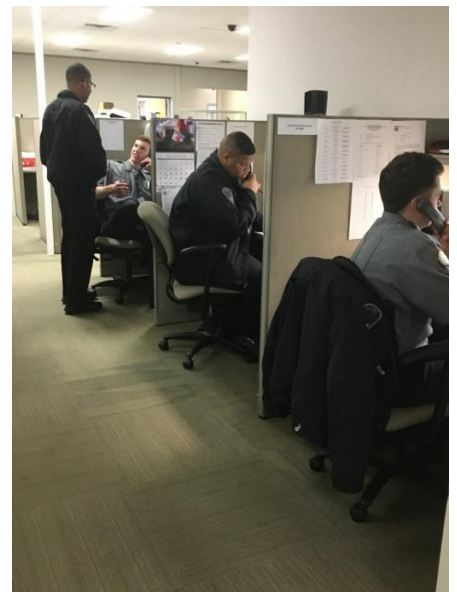


In March of 2018, the Little Rock Police Department (LRPD) began taking various police reports through its new Telephone Reporting Unit (TRU), operated under the Records and Support Division.

The implementation of the TRU allows Communication Center Operators to focus on the receipt and dispatch of more serious calls for service for the Department. It also relieves Patrol Officers from report writing; thereby, allowing more time to do pro-active patrol in their assigned areas.

The TRU is staffed by LRPD Police Cadets. The cadets are candidates 18-21 years of age, who aspire to seek careers in law enforcement. The goals of the TRU are two-fold: to assist Communications and Patrol with non-emergency calls and to provide career development training for police cadets.

Hours of operation for the TRU are 9:30am-6:00pm, Monday-Friday. During these hours, calls received in the Communications Center that meet the criteria for the TRU will be forwarded to one of the operators. Additionally, non-emergency, police related calls made to the City's 311 Center will be routed to the TRU for proper assignment/dissemination.



For any calls received in the Communications Center during hours of non-operation of the TRU, the caller will be directed to call the TRU during the next business day. Emergency calls for service, not meeting the TRU reporting criteria, will be handled by established standards, such as the dispatching of an officer. Citizens can call the TRU to make various reports.

The following are examples of reports that can be taken by the TRU:

- Breaking or Entering Auto (delayed report)
- Criminal Mischief
- Directed Patrol Request
- Documenting a Violation of Order of Protection (Suspect Not Present)
- Financial Identity Fraud
- Forgery
- Fraudulent Use of a Credit Card
- General Information
- Harassing Communications
- Hit and Run Accident (No Injury- Private Property)
- Lost/Stolen License Plate
- Private Property Accident (No Injury)
- Terroristic Threatening (Suspect Not Present)
- Theft Reports
- Vacation Home Reports

The following are examples of reports that **WILL NOT** be taken by the TRU:

- Accidents (On road, with or without injury)
- Assaults
- Bomb Threats Burglar Alarms
- Child Abuse
- Civil Disorder
- Domestic Related Calls
- Found Property
- Intoxicated Persons
- Loud Music
- Major Investigative Scene Calls...like homicides/robberies
- Major Property Damage
- Missing Persons
- Prowler/Suspicious Persons
- Residential Alarms
- Serious Injury
- Sexual Abuse Calls on Adults/Children
- Shoplifters (In Custody)
- Stand-By-to-Prevent
- Stolen Vehicles
- Suicides
- Transporting Prisoners

Contact the Telephone Reporting Unit by calling **(501) 918-4397**

Frequently Asked Questions:

What if the incident that I wish to report is not listed?

There are many types of incidents reports. Some reports may require evidence collection, photography or investigative procedures which require an officer to respond to the scene of the crime. If this is an emergency, please call 911. If not please call the non-emergency number 501-918-4397 to see if an officer is required to respond, or if it can be handled by our Telephone Reporting Unit.

What if this incident occurred in another jurisdiction? May I file a report with the Telephone Reporting Unit (TRU)?

No, if your incident took place outside of the City of Little Rock, you must call the police department for that jurisdiction.

How long will it take to process my report?

Normally, within 72 hours.

DIAL 9-1-1 FOR EMERGENCIES OR CRIMES IN PROGRESS

Call 911 for Emergencies. If you need to have a police officer dispatched to your location immediately, if someone is injured, or if you have any emergency situation, call "911". This includes any "crime still in progress" or where the report you want to make has any type of "evidence" to be collected.

FILING A FALSE POLICE REPORT IS A CRIME!

Be advised that it is a crime to make a false police report with any law enforcement agency. If you are found to have submitted false information on your report, you will be prosecuted under Section 5-54-122 of the Arkansas Criminal Code and may be subjected to time in jail and/or a fine.

By starting your report you have acknowledged the statement above.