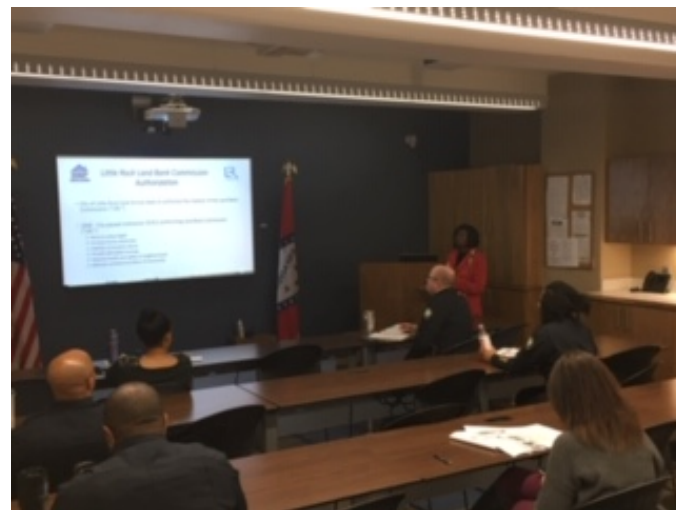


### A Message from the Director

On behalf of the Department of Housing & Neighborhood Programs (HNP), Happy New Year! Our goals and expectations for 2020 will enable us to have an effective and productive year. Although we have many challenges ahead, our staff is excited and ready to serve the citizens of Little Rock with common courtesy and a great attitude. It is our mission in the Housing and Neighborhood Programs Department to enhance the quality of life for the citizens of Little Rock by encouraging quality, affordable development and redevelopment while working closely with neighborhood organizations to identify resources needed to strengthen and make improvements in their areas; and to protect the health and safety of the citizenry through the efficient implementation and enforcement of environmental and animal services.

*“What is Courtesy? Courtesy is when we act with consideration for others – not pushing in a line, but letting someone else go first; thanking someone for what they have done for us; requesting something politely. Courtesy is important because it enables people to interact with each other so that each person and their actions are valued, acknowledged and respected. Courtesy improves the quality of our lives by eliminating much needless stress and friction – it makes life more enjoyable. (Please & Thanks)”*

*Kevin D. Howard*



Housing and Neighborhood Programs Department participated in the LRPD Professional Development Day.

Each division manager with H&NP presented a power point presentation to give 12<sup>th</sup> Street Station LRPD a better look at how each division operates. These include: Animal Village, CDBG, Code Enforcement, and Neighborhood Resource Centers.

## *Little Rock Animal Village*

On March 18, 2020, we had to reevaluate everything we had been doing at the Animal Village for years. We had questions on how we would continue to run a successful operation. We looked at everything we had been doing to reinvent ways to enforce the animal ordinance and to develop a way to find our animals homes.

We soon developed ways to continue to answer calls for service (complaints), take care of the animals in our custody but how do we continue to find homes for animals?

Brain storming with staff we decided we will have virtual adoptions. Staff will assess animals and score them for friendliness, getting along with other animals, energy level, how they react to being touched while eating as well as breed descriptions and overall appearance.

Soon we developed a plan to describe the animals and we started taking pictures and getting them ready to display for adoption. We had to quickly develop a format for citizens to fill out an application to adopt an animal. Working with one of our volunteers we had an online application that was not only easy to use but linked to our shelter software to make the process faster for staff.

Since then we have not stopped finding homes for animals. In the last month and a half we have adopted over 150 animals.

Our need to find a way to continue adopting animals while we have been closed to the public has created another avenue for us to expand our adoptions even after we reopen to the public. Our virtual adoption program will be a wonderful new tool for years to come as another way for animals to live happily ever after.

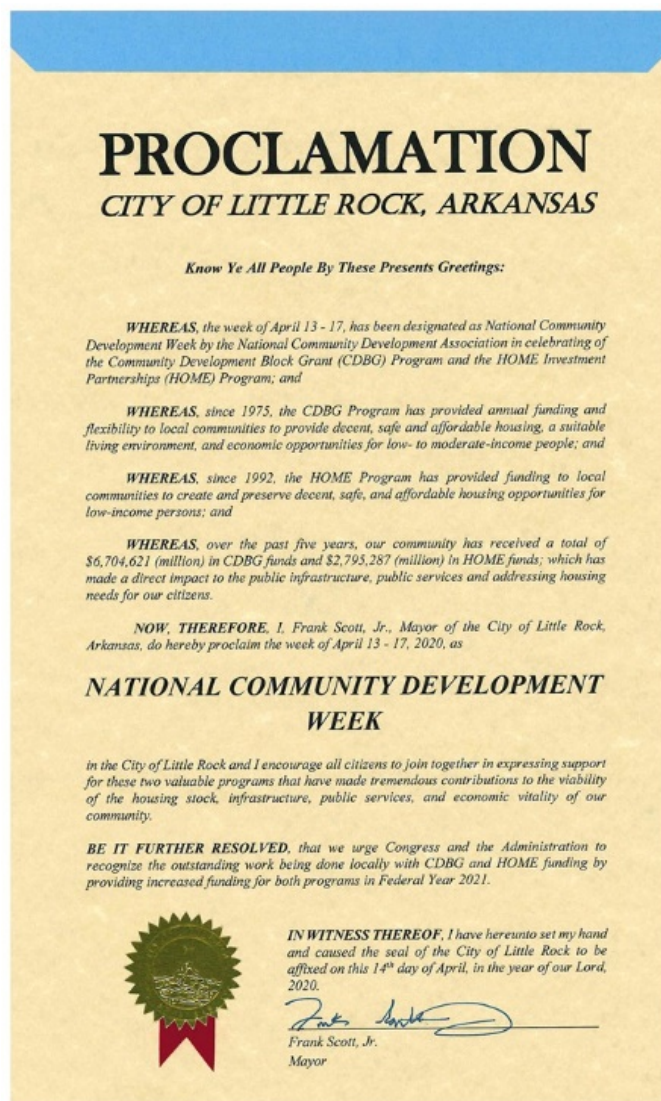
Casey was our first Virtual Adoption!



## Community Development Division



During the National Community Development Association's Legislative Meeting, City of Little Rock Staff met with Congressman French Hill to encourage his support of increased funding for CDBG and HOME.



Every year our Community Development Division participates in National Community Development Week. The week celebrates the success of Community Development Block Grant and Home Investment Partnership Programs and urges our legislatures and citizens to support these programs that have made tremendous contributions to the viability of the housing stock, infrastructure, public services, and economic vitality of our community. This year National Community Development week was April 13-17th. As we adhered to City guidelines, a large portion of our scheduled events had to be cancelled due to the targeted audience being greater than 10. We thank our partners who work diligently with City of Little Rock citizens to ensure the success of the programs.



## Code Enforcement Division Congratulations



Karla Williams accepted the position of Director-Code Enforcement for the City of Pine Bluff on April 10, 2020. Ms. Williams joined the City of Little Rock on August 8, 2016 as a code enforcement officer. She was promoted shortly after joining the Code Enforcement Division to Senior Code Enforcement Officer, supervising a staff of 5 officers.

During her tenure with the city, she consistently performed her job at a level indicated by her elevation to director. One of my most enjoyable memories of Karla is her constant questioning me about **"WHY YOU SO HARD ON ME"?**

She finally admitted, ***I get it***, you wanted me to never put boundaries on my potential and always strive for excellence.

Ms. Williams is a graduate of the University of Arkansas-Pine Bluff, married and has a one son.

It is with great pleasure on behalf of the Code Enforcement Division that I say **CONGRATS** to you both, and never stop climbing.

Edward Garland  
Code Enforcement Division Manager



Oscar Cervantes accepted the position of "Interim" Senior Code Enforcement Officer on April 24, 2020. Oscar joined the City of Little Rock on February 20, 2018 as a code enforcement officer within District 5. Mr. Cervantes quickly established himself as an outstanding performer as indicated by his 311 statistics. Oscar spent a significant amount of time with his Senior Officer learning and understanding the many challenges officers face daily while doing their jobs.

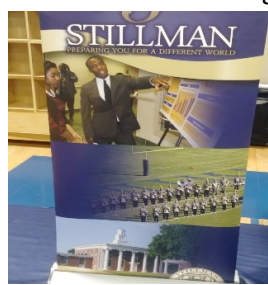
Mr. Cervantes is a graduate of Hall High School and previously worked for the Consulate of Mexico-Little Rock. He is married and has 2 kids.

## Resource Center Division

Neighborhood Associations we care about you and look forward to seeing you soon. As you may have noticed Resource Specialist who are working as essential workers are sharing important information with community to keep them connected.

### HBCU College Fair Awareness held at West Central Community Center

The HBCU Fair was a great turn out. Resource Specialist were instrumental in getting the information out to High Schools churches neighborhoods.



The year started out with annual gatherings like the ones below where seniors came together to share songs and dance. Also Heal a Heart Symposium and Recognition Luncheon. All that has changed as we distance ourselves and practice the new normal.

Southwest annual Valentine Event was held at the Southwest Community Center. There were 18 in attendance. The King and Queen were selected by the group. Each of the citizens were given gifts. There was ice cream and cupcakes that were donated by Valeria Tate and Linda Williams. The citizens danced, song, played games and had great fun.



The Center for Healing Hearts and Spirits and The Family Service Agency Presented **Heal A Heart Symposium & Recognition Luncheon** on Thursday February 13, 2020. They talked about wellness program for Police Officers. It was said that 75% of the homicides in Little Rock last year the victim knew the suspect. The presenters knew their subject matter. The symposium was well attended. This event is attended each year by Resource Specialist.





## Land Bank Division

**The real estate market has seemingly hit a the pause button during the coronavirus pandemic, however, the City of Little Rock's Land Bank Division is still thriving with their most recent sale.**

**The Land Bank Division sold the property below for \$25,000.00  
8312 Colonel Glenn Road**



# CATCH Support Guide

CENTRAL ARKANSAS HOMELESS SUPPORT GUIDE													
SHELTERS	SPECIAL REQUIREMENTS											ADDRESS	CONTACT INFORMATION
		MEN	WOMEN	YOUTH	VETERANS	REENTRY	RECOVERY	DOMESTIC VIOLENCE	DAY SHELTER	EMERGENCY	LONG TERM		
Abba House	Pregnant women & new mothers; no drug problems or mental illness		●	●					●			1002 S. Oak Street	501-666-9718
Compassion Center	Beds are first come, first served; must be physically and mentally able	●	●	●			●			●	●	Women: 4210 Asher Ave. Men: 3618 W Roosevelt Rd.	501-296-9114 lrcompassioncenter.org
Dorcas House	Faith based, 9 - 12 month program; cannot work or go to school during		●	●	●		●	●		●		823 S. Park St.	501-374-4022 urmissionlr.org
Family Promise	Serving households with minor children	●	●	●					●			222 E. 6th St.	501-372-0733 familypromisepc.org
Gaines House	Must have a mental health diagnosis or physical disability		●				●		●		●	1702 Gaines St.	501-376-4015 thegaineshouse.org
GYST House, Inc.	Chemical free	●	●				●			●	●	8101 Frenchmans Lane	501-568-1682 gysthouseinc.com
Immerse Arkansas	Serves youth ages 14 - 21	●	●	●					●		●	5300 Asher Ave.	501-404-9890 immersearkansas.org
Lucie's Place	LGBTQ+ ages 18-25; drop in center available	●	●	●						●	●	300 S. Spring St. Suite #715	501-508-5005 luciesplace.org
Our House	Must be willing and able to work; Career Center open to community	●	●	●		●	●			●	●	302 E. Roosevelt Rd.	501-374-7383 ourhouseshelter.org
Salvation Army	Women & children with exceptions for single fathers		●	●						●	●	1111 W. Markham Street	501-374-9296 salvationarmyusa.org
St. Francis House	Must be a veteran	●	●	●	●	●						2701 S. Elm Street	501-664-5036 stfrancisministes.com
Women & Children First	Can work with fathers and their children as well	●	●	●	●	●		●		●		Call for more information wcfarkansas.org	Office: 501-376-3219 Victims: 501-332-4443
Substance Abuse & Mental Health		Homeless Outreach			Rapid Rehousing			Day Centers					
The Centers   501-666-8686   centersforyouthandfamilies.net		The Van   501-955-3444 Finding & loving our unsheltered neighbors			Pulaski County Housing 501-340-3374 201 S. Broadway St.			Jericho Way   501-619-9859 3000 Springer Blvd. Mon - Fri, 7:30a - 2:30p		VA Day Treatment Center 501-244-1900   1000 S. Main St. Serving miliary veterans			
Harbor House Inc.   501-690-1547   recoveryhhi.org													
Recovery Centers of AR   501-372-4611   rcfa.org		Street Ministry 501-860-1180 Providing for homeless camps in Pulaski county			River City Ministry 501-376-6694 1021 E. Washington Ave.			Our House Career Center 501-374-7383 302 E. Roosevelt Road Mon - Thurs 8a - 8p, Fri 8a - 12p		River City Ministry 501-376-669 1021 E. Washington Ave. Mon - Fri, 8a - 3p			
Wolfe Street Foundation   501-372-5662   wolfestreet.org													
Nehemiah House   501-374-4022   urmissionlr.org													
Additional Resources													
Central AR Family Stability Institue (CAFSI)   Reentry Program 501-374-7383   302 E Roosevelt Road (Our House) CAFSI serves homeless & near-homeless families with children in the household for a 1 to 2 year commitment   Young adult reenty program provides services to ages 18 -24 with justice involvement		Better Community Development   501-663-7221 3604 W. 12th St. Programs for persons with disabilities			Arkansas Food Bank 501-565-8121 Distribution center, call for more information Mon - Fri, 8a - 5p			Goodwill Industries of AR 501-372-5100 7400 Scott Hamilton Dr. Adult education, job training, and employment		AR Division of Workfroce Services   501-682-2121 Unemployment insurance, employment assistance, TANF Mon - Fri, 8a - 4p			
Partners Against Human Trafficking (PATH) 501-993-1641   Victims call 501-301-4357 Day center, emergency transportation, and referrals for aged 18+ rescued victims/survivors of sex trafficking, sexual assault, and prostitution		Free Will Baptist Ministries 501-663-3129 3600 W 11th St. Serving ages 12-17 in the custody of DHS/DCFS			Potluck Food Rescue 501-371-0303 621 W Broadway St. Saving good food from being wasted			Safe Harbor   501-374-5399 4800 Springer Blvd. Recovery support, housing, job placement, and education		Every effort is made to ensure accuracy to this guide. Please email resources@ourhouseshelter.org with any updates or changes. Updated April 2020			

## For Your Information

### **Solid Waste Collection Crews Begin Near-Normal Staffing Levels; City Projects Return to Regular Schedule by Early June**

LITTLE ROCK – The City of Little Rock announced Monday that Solid Waste crews are beginning to phase back to near normal staffing while continuing distancing and safety practices made necessary by the COVID-19 public health crisis.

Since the onset of the pandemic response, Solid Waste crews were reduced in order to introduce distancing and safety measures to continue to provide service and keep employees as safe as possible. During this time, City leadership has continued to review and make adjustments to best provide service while maintaining safety. Crews will be working diligently during the month of May to return yard waste collection to normal schedule by the first week of June.

Yard waste collection has been one of the most impacted Solid Waste services during the coronavirus pandemic. The City of Little Rock would like to thank residents for their patience during this difficult time.

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## Reasons to Call 3-1-1 - City Services

To request information or report a non-emergency item, for example:

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• General City Service Information of Phone Numbers</li> <li>• City Event Information</li> <li>• Locations and Hours of Operation of City Properties</li> <li>• Potholes that Need Repaired</li> <li>• Street Sweeping Requests</li> <li>• Sidewalk Repairs</li> <li>• Missed Garbage Pick-ups</li> <li>• Missed Recycling Pick-ups</li> <li>• Garbage and Recycle Bin Issues</li> <li>• Dumpster Requests</li> <li>• Report High Grass and Weeds</li> <li>• Request Bulky Item Pick-up</li> <li>• Tree Trimming on Public Property</li> <li>• Taxi/Limo Complaints</li> <li>• Report Graffiti</li> <li>• Parking Enforcement Issues</li> <li>• Traffic Light Outage</li> <li>• Street Light Outage</li> <li>• Stray Animals</li> </ul> | <ul style="list-style-type: none"> <li>• Aggressive Animals and Trap Requests</li> <li>• Golf Course Maintenance</li> <li>• Trail Maintenance</li> <li>• Trash in the Park</li> <li>• Operating a Business Without a Permit</li> <li>• Working Without A Permit</li> <li>• Violations on a Commercial Property</li> <li>• How to Dispose of Hazardous Materials and Medications</li> </ul> |
|--|--|

#### **Conditional Use Permit**

The development of the Little Rock School District- McClellan K-8<sup>th</sup> grade school Campus hearing to be held on May 14, 2020 by the L. R. Planning Commission in the William Grant Still Ballroom of the Robinson Center, 426 West Markham.



# Little Rock Police Department

## CRIME PREVENTION TIPS

### Safety at your home:

- Have lights at all entrances.
- Lock doors at all times (home, garage and storage, etc.).
- Replace standard screws in your door lock w/ 3 inch screws.
- Check who is at your door before you open it. Do not open the door to a stranger.
- Always make your home look as if you are home  
(using light timers, leaving TV or radio on).
- Do not use your name on your mailbox.
- Do not leave your schedule on your voicemail or social media.
- Always lock your gates into your back yard.
- Post "Beware of Dog" signs on fence/gates/or in windows.
- Use "dummy cameras" if possible (great for carport areas).
- Post an "alarm sign" in your yard (you can purchase them on GOOGLE).
- Keep all valuables out of view of any windows.
- Never give personal information over the phone.
- Shred all confidential mail.
- Do inventory of your home and list all of your belongings "serial numbers" and "model numbers" (reportit.leadsonline.com).
- Place your house numbers so they can be easily visible from the street.
- Keep attic door locked (carport areas).
- Keep shrubs trimmed lower than you windows (plant "holly shrubs" if possible).
- Always lock your car doors.
- Always empty your cars of anything valuable.
- Get to know your neighbors and network anytime you see something suspicious and call 911.

### DRUG DROP BOX (all prescription drugs)

700 W. Markham Street  
Little Rock, AR 72201

### HELPFUL PHONE NUMBERS

LRPD Non Emergency  
501-371-4829  
(Vacation home report)

Downtown Patrol  
501-918-5130

Northwest Patrol  
501-918-3500

Southwest Patrol  
501-918-3900

Crime Prevention  
Officer Michelle Hill  
mhill@littlerock.org  
501-918-5369

Narcotics Tip Line  
501-376-6683

Crime Stoppers Tip Line  
501-371-INFO



Little Rock Police Department  
700 W. Markham Street  
Little Rock, AR 72201

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